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# **HAF** *WELCOME TO* **ADA** **ANDERSEN AFB, GUAM**

CURRENT AS OF 01/2025





Hafa Adai and Welcome to Team Andersen!

It is our pleasure to welcome you to the 36th Wing and the beautiful island of Guam. Andersen Air Force Base (AAFB) is home and host to an amazing mix of units from all the Armed Forces, just one aspect of what makes this location unique. No matter which unit you may be assigned to... When you are here, you are part of Team Andersen.

The mission of the 36th Wing is to catapult joint combat and contingency-response capabilities, to assure partners, and deter aggression from the **Forward Edge** of the Indo-Pacific. Personally, you and your family are very important to us and vital in our ability to execute that mission. We know you have many questions, and we encourage you to leverage your Sponsor and unit's Key Spouses to learn about what AAFB and Guam can offer. They will assist and provide you with resources before and after you arrive. Lastly, a wealth of information can be found on the official Andersen Air Force Base Facebook page and by downloading the AF Connect app and making Andersen AFB a favorite.

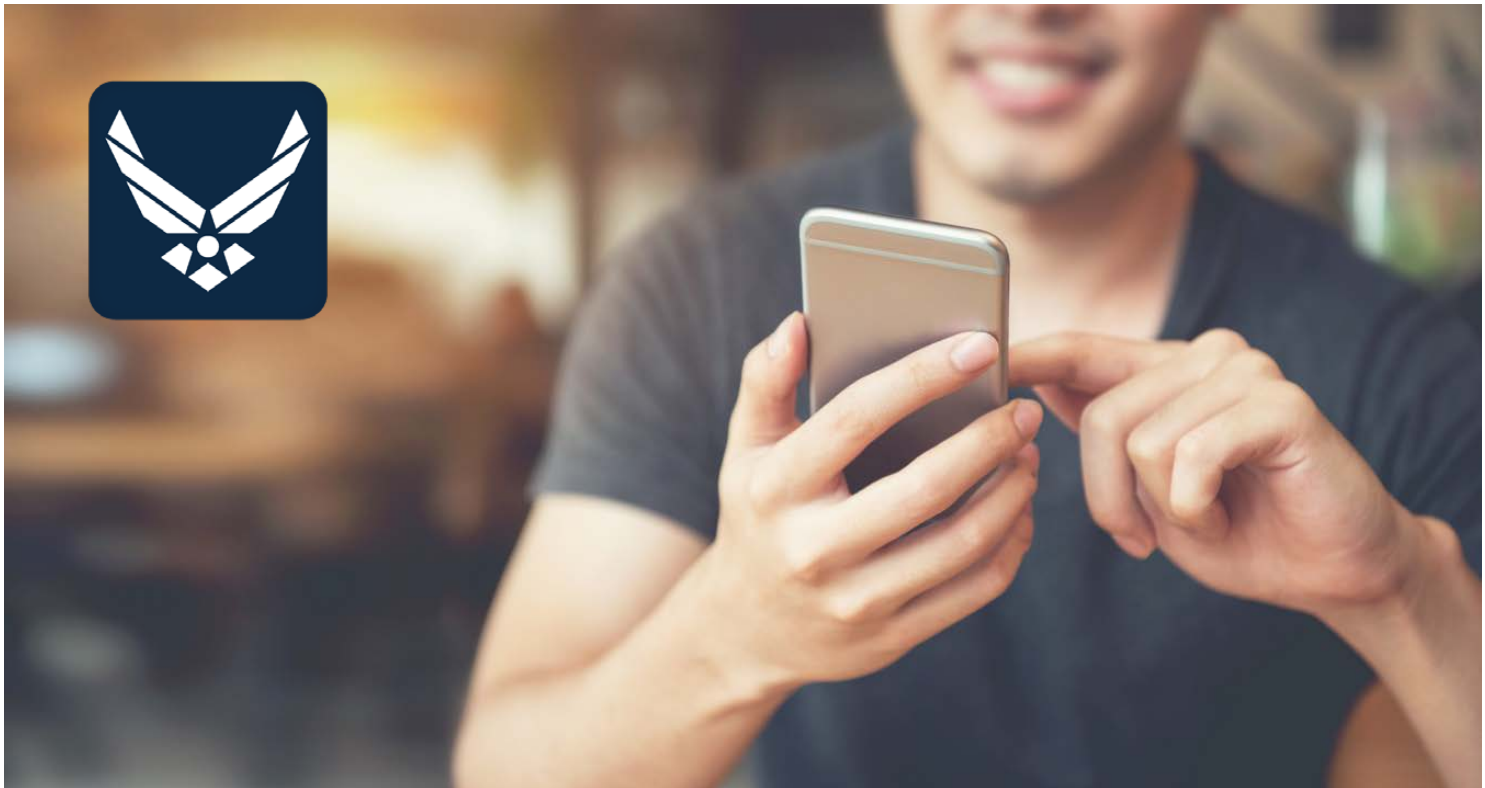
We think that you will find this assignment to be one of the most rewarding and memorable of your journey. AAFB and the island of Guam are rich in tradition, beauty, and adventure. Take advantage of the opportunities awaiting you here and be Prepared to Prevail!

We look forward to serving alongside you.

THOMAS B. PALENSKE  
Brigadier General, USAF  
Commander, 36th Wing

JERYN PALENSKE





# WE ARE MOBILE NOW!



## TO INSTALL:

Download the **AF CONNECT** app in your App Store

Select **"Andersen AFB"** under the favorites tab in the bottom right corner



# RELOCATION CHECKLIST

## 12 to 24 Weeks (as early as possible)

- Begin disposing or giving away unnecessary household and personal items.
- Begin talking to your children about moving. Listen closely to what they say — and what they don't say. Small children may not be able to express their concerns verbally; older ones may not want to. Even very young children may have very specific apprehensions. Watch for behavior changes that may indicate things they aren't saying. Plan to revisit this over the next few months.
- Find out as much as possible about the new location — housing, schools, recreation, sports, etc. Go to <https://installations.militaryonesource.mil/military-installation/joint-region-marianas-andersen-afb> and search for the information on your new Base. Help your children do their own searches (or ask them to help you.)
- Contact the local Military & Family Readiness Center (M&FRC) and ask if there is an outbound Smooth Move workshop coming up. If you are going overseas, ask about Intercultural Relations (ICR) training, workshops, or resources.
- If you are going overseas, determine what additional constraints there may be on having your pets and automobiles at the OCONUS location.
- Begin taking digital photographs of household goods, especially those of particular value. You will use these photographs if you have to make a damage claim after receiving your shipment. Plan to hand-carry or mail them to yourself and leave copies with a friend.

## 12 Weeks:

- Schedule a transportation appointment.
- Schedule a customs appointment, if necessary.
- Begin cleaning major appliances to avoid last minute spring cleaning.
- If living off base, check your rental contract to determine how much notice you have to give. Your rental contract should have a military clause that enables you to leave without penalty due to military orders. You may have to give the landlord a copy of your orders if you are invoking the military clause.
- If you didn't do so when first discussing the upcoming move with your children, help them begin to assemble their "personal items boxes." These can be shoe boxes or similar sized containers that each child will hand carry. Contents are their choices. Expect them to change many times. Make sure that each child knows that the final selection must be made before the final pack out, but otherwise encourage this ongoing change management process.

## 8 Weeks:

- Notify your Personnel Officer if you have not yet received your orders.
- Request a sponsor, if you have not already done so, or if you have not been appointed one.
- Write to wives' clubs, support groups, old friends in the area, family and your sponsor.
- Plan to wrap vacation time around your move. Write or visit travel agencies, state visitor's bureaus and national park services to see what there is in the area you will be passing through.



## 7 Weeks:

- Get all necessary medical and dental work performed.
- Notify your landlord of your departure and make the necessary arrangements.
- Schedule house/apartment hunting trips and reserve temporary lodging.

## 6 Weeks:

- Call Family Housing to schedule a pre-termination inspection.
- If required, draw up a power of attorney to be left with a trusted friend so that someone can act legally on your behalf. For example, you may want to designate a friend to sell your automobile for you — this action would require a power of attorney. The power of attorney should be limited to the appropriate actions and time frame. The Base Legal Services office will do this free of charge.
- Get official copies of marriage licenses, divorce decrees, birth certificates, and naturalization papers — any documents showing your legal status. Also get all immunization records for every family member (including pets). Carry them with you when you travel.
- Notify current schools of your children's date of departure, and get records to take to the new school. If the school will not give you the records, ask if you can get certified copies. If not, write down the address and a point of contact for the current school so the new school can write for the records. Hand-carry records or copies.
- Get all the facts on procedures for shipping pets and automobiles and begin preparation.
- Make sure the Transportation Office has been contacted and appointment made to process your request for shipment and/or storage.
- You may need to allow two weeks to get an appointment. Orders are needed when you go for the appointment.
- Start using frozen and canned foods.

## 5 Weeks:

- Sort out closets; sell or give away castoffs.
- Begin estimating approximate weight of appliances, furniture, etc. Refer to the Defense Travel Management Office at <https://www.defensetravel.dod.mil/site/perdiem.cfm>, for weight allowances. The M&FRC Relocation Assistance Program and the Base Transportation Office can offer help and guidance in estimating weight. Rule of Thumb: the total is more than you think.
- Give 30-day notice to landlord if living off base. Often, notice must be given on the 1st day of your last full month. Determine when your security deposit will be refunded. Ensure that the landlord has a good address to which to send the refund. Make sure that you have good contact info for the landlord so that you can follow up if the deposit is not sent in a timely fashion.
- Think about what to sell at a garage sale or consignment shop, and what you can take to the garbage dump.



## 4 Weeks:

- Ensure landlord has received termination notice.
- Notify utility companies of cut off dates.
- Notify the telephone company of when the telephone should be disconnected.
- Notify the cable TV company of when the cable should be disconnected.
- Make arrangements for, and ship privately owned vehicles.
- Send rugs, draperies, and other items out for cleaning.
- Obtain maps you will need for your trip.
- Retrieve any property you have loaned out, and return any borrowed items.
- Make arrangements for care of children on packing day. Plan to make sure each child has his/her personal items box, and that all items are still present at the end of the day.

## 3 Weeks:

- If you have not yet received flight instructions, notify your unit Personnel Officer.
- Make arrangements for travel to the airport.
- Close out charge, banking and checking accounts you no longer need. Get all the facts on procedures for shipping pets and automobiles and begin preparation.
- Obtain cash or travelers' checks for your trip. You may need extra cash when you arrive at your new location for deposits for utilities or your apartment, or in case you run into some unforeseen expenses.
- Get change of address cards from the Post Office and give them to your unit mailroom, mail to magazine companies to which you subscribe, income tax bureaus, friends, family, etc.

## 2 Weeks:

- If not already shipped, get the car serviced and clean it thoroughly.

- Have any prescriptions you need refilled. Get a new prescription for any medicines that may be difficult to obtain on the first visit to a new doctor (e.g., stimulant medication for ADHD, anti-depressants, etc.)
- Obtain referrals for new doctors, dentists, etc.
- Obtain a copy of all eyeglass prescriptions.
- Gather and organize documents that need to be hand carried (e.g., medical records, spouse employment files, etc.).
- Make arrangements to clean the house for inspection.
- Ensure that an appointment for your final check out inspection is set up.
- Pick up any items still at cleaners.
- Make provisions for family or friends to board or adopt pets that are not moving with you.
- Give away or dispose of plants not moving with you.
- Dispose of all flammable items such as paint, turpentine, charcoal lighter fluid, etc.
- Clear all installation offices necessary in order to depart.

## 1 Week:

- Separate and tag items in the house — what's going with you/what's going to hold baggage.
- Dismantle the stereo, remove pictures from the walls and remove hardware.
- Check closets, storerooms, attic space, and garages to make sure that you are not forgetting anything.

## Last Day before Departure/moving to Temporary Lodging:

- Return all items to the Loan Locker.



**Save all paperwork and inventory forms the packers give you. Hand-carry them.**





**DEPARTMENT OF THE AIR FORCE  
HEADQUARTERS 36TH WING (PACAF)  
ANDERSEN AIR FORCE BASE GUAM**

14 May 2024

MEMORANDUM FOR ACCOMPANIED SERVICE MEMBERS ASSIGNED TO ANDERSEN AFB

FROM: 36 WG/CC

SUBJECT: Mandatory Assignment to Military Family Housing Policy

References: (a) CNIC M-11103.3, 23 January 19, *Navy Owned and Leased Family Housing Eligibility, Assignment and Termination Criteria*  
(b) JTREGMARIANASINST 7200.1C, 08 October 20, *Policy Concerning Payment of Temporary Lodging Allowance in Guam*

1. To maximize occupancy and best utilize government housing assets on Andersen AFB, implementation of mandatory Military Family Housing (MFH) assignment is effective immediately for all eligible accompanied service members. Service members currently residing off base prior to the implementation of this policy shall not be required to relocate into MFH.
2. Within the first duty day after arrival, all uniformed service members are required to check into the Housing Office where they will be provided a brief on housing eligibility and availability.
  - a. Eligible service members must be assigned available MFH for which they qualify. Service members must accept available MFH unless they have an Exception to Policy (ETP) (reference paragraph 3 below).
  - b. Members who will have less than six months retainability will not be required to reside in MFH.
  - c. If MFH is not available within 60 days of check in date, service members will be eligible to reside off the installation. Once housed off the installation, service members will not be required to relocate to on-base MFH for the purpose of maximizing the housing occupancy rate. Applicants may choose to remain on the waiting list and relocate once MFH becomes available.
  - d. Assignment to MFH will be permanent throughout the duration of tour.
3. Exception to policy (ETP) approval authority resides at 36 MSG/CC. All Requests must be endorsed by their squadron commander and routed via the Housing Office. ETPs must be provided in writing to the Housing office no later than five (5) business days from MFH offer.
4. If you have any questions or concerns, you may contact the Housing Service Center at DSN: 671-366-2127.

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THOMAS B. PALENSKE  
Brigadier General, USAF  
Commander





**DEPARTMENT OF THE AIR FORCE  
HEADQUARTERS 36TH WING (PACAF)  
ANDERSEN AIR FORCE BASE GUAM**

15 December 2023

GENERAL ORDER NUMBER 1

TITLE: Prohibitions for Personnel Assigned or Attached to Andersen Air Force Base, Guam.

PURPOSE: To increase safety, morale, and good order/discipline on Andersen Air Force Base.

AUTHORITY:

10 USC 801-934, The Uniform Code of Military Justice

DoDI 5200.08, Security of DoD Installations and Resources and the DoD Physical Security Review Board (PSRB), dated 10 Dec 2005

DoDM 5200.08 Volume 3, Physical Security Program: Access to DoD Installations, dated 2 Jan 2019

DoDM 4160.21-V4, Defense Materiel Disposition: Instructions for Hazardous Property and Other Special Processing Materiel, incorporating Change 4, 15 December 2022

1. APPLICABILITY:

a. This General Order applies to the following personnel:

- (1) All military personnel assigned or attached to Andersen Air Force Base (AAFB), and
- (2) All military, civilian, contractor, or dependent personnel who have been granted physical access to Andersen Air Force Base.

b. Violations of this order by military personnel may be used to initiate disciplinary actions in accordance with the Uniform Code of Military Justice (UCMJ).

c. Violations of this order by persons not subject to the UCMJ may face adverse administrative action, such as loss of base access pursuant to a debarment action.

2. STATEMENT OF MILITARY PURPOSE: The purpose of this General Order is to address trends and activities that are unsafe, unlawful, prejudicial to good order and discipline, and/or inconsistent with maintaining a strong relationship with our local community.

3. PUNITIVE ORDER: Paragraph 4 of this General Order (“Prohibited Activities”) is punitive. All violations of the prohibitions in Paragraph 4 of this General Order by military personnel may result in punishment under the UCMJ. Violations the provisions of paragraph 4.a. and 4.b. of this



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order by non-military personnel may result in adverse administrative action. **Paragraph 4.c. does not apply to non-military personnel.**

4. PROHIBITED ACTIVITIES: The following activities are prohibited at all times:

- a. **Abandoning Vehicles.** All vehicles registered to AAFB personnel and their families must be sold, lawfully transferred (to include giving a power of attorney to a willing recipient who agrees to accept full responsibility to properly dispose of the vehicle), other legal disposal (such as disposing at a junk yard/scrap yard), or shipped off Guam prior to official movement from Guam (e.g., PCS, separation from service, etc.). In addition to facing potential disciplinary action, violators may also be subject to financial liability for any costs incurred by the 36<sup>th</sup> Wing as a result of disposing abandoned vehicles.
- b. **Abandoning Pets.** All pets brought to or acquired while residing on Guam must depart the island with the owner or be lawfully transferred to another owner or local animal shelter prior to departure from Guam. Owners will ensure the proper registration, feeding, and oversight of animals in their care. Animal Abandonment is also a criminal violation of Guam Law (9 GCA §70.50) and Article 134, UCMJ (Animal Abuse – specifically includes animal abandonment). In addition to facing potential disciplinary action, violators may also be subject to financial liability for any costs incurred by the 36<sup>th</sup> Wing to remove abandoned pets from the base.
- c. **Use of Vape Pen Devices, Electronic Cigarettes, or Other Similar Smoking Products Belonging to Another Person (MILITARY PERSONNEL ONLY).** Borrowing vape pens or other similar devices increases health risks as devices may contain unlawful or unsafe substances. Military personnel are prohibited from using an electronic cigarette, vape pen device, or other similar product that belongs to another person.

5. INDIVIDUAL RESPONSIBILITY: All personnel subject to this General Order are responsible for knowing and understanding the prohibitions contained herein and shall report as soon as possible to superior authority all offenses under the Uniform Code of Military Justice which come under their observation.

6. SUBORDINATE COMMANDER RESPONSIBILITY: Subordinate commanders and supervisors have a duty to ensure that all personnel are briefed on the prohibitions and requirements of this General Order.

7. EFFECTIVE DATE & EXPIRATION: This General Order is effective immediately and remains in effect unless rescinded or superseded by the 36 WG/CC or a higher authority.

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THOMAS B. PALENSKE  
Brigadier General, USAF  
Installation Commander





**YOU KNOW TEDDY CAN MAKE THE TRIP, BUT YOU AREN'T SURE HOW YOUR CAREER WILL TRANSITION.**

**LET US HELP.**

**Spouse relocation consultations are just the beginning.**

Military OneSource offers a range of free 24/7 support for military spouses, service members and their families.

**Personalized PCS Checklists • Stress relief tools • Document translation  
Spouse education and career support • Budgeting help • Installation info & more**

From finances to fitness, taxes to transitions, Military OneSource is here to help you master your move and make the most of your life with the military. **Contact us at any time.**



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ONE SOURCE**

[MilitaryOneSource.Mil/all-the-ways](https://MilitaryOneSource.Mil/all-the-ways) | 800-342-9647



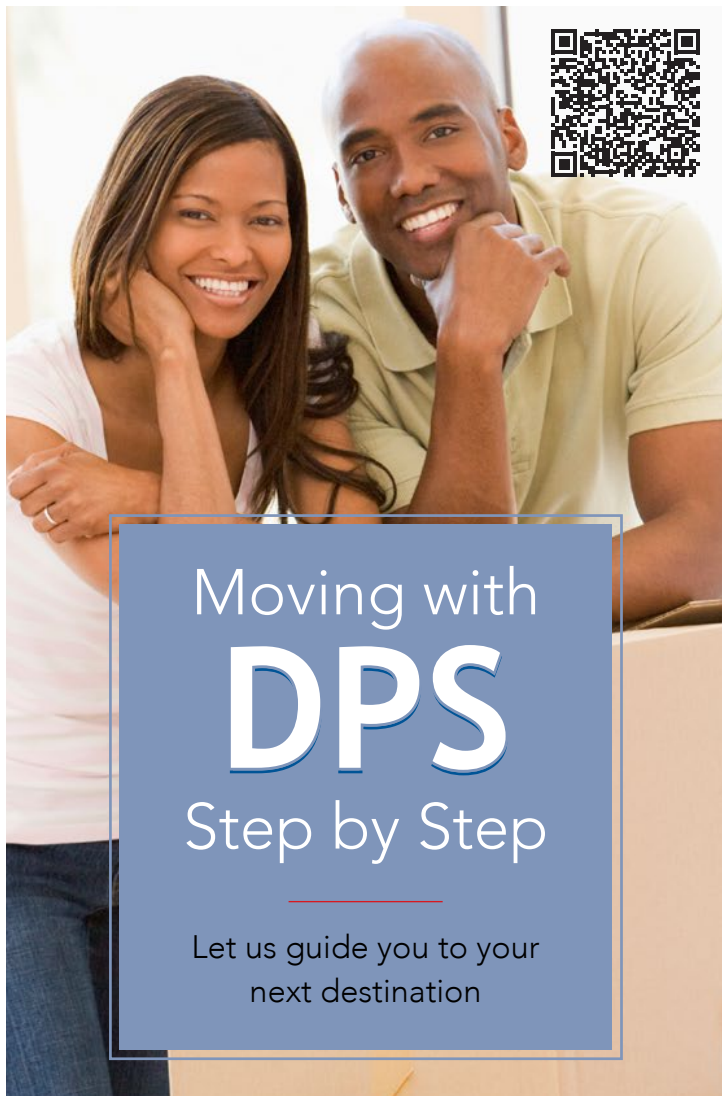
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# SETTING UP A MOVE WITH DEFENSE PERSONAL PROPERTY SYSTEM (DPS)



## Moving with **DPS** Step by Step

Let us guide you to your  
next destination



Have you ever heard the old saying, “It’s your move?” With the Defense Personal Property System, it really is your move. The DPS improves the household goods relocation experience and streamlines move management.

### **The DoD has established the following self-service options:**

- ✓ Submit your move paperwork and complete Self-Counseling
- ✓ Track shipments
- ✓ File a claim online and settle a claim directly with your transportation service provider, or TSP
- ✓ Request full replacement value of lost and damaged goods
- ✓ Make sure only quality, reputable companies handle and ship your property by completing the Customer Satisfaction Survey, or CSS

### **To start or submit an application:**

Visit: [https://www.ustranscom.mil/dtr/part-iv/dtr\\_part\\_iv\\_app\\_k\\_1.pdf](https://www.ustranscom.mil/dtr/part-iv/dtr_part_iv_app_k_1.pdf)

Call: DPS Technical Assistance DPS Service Response Center: 800-462-2176 option 5

Email: [sddc.safb.dpshd@us.army.mil](mailto:sddc.safb.dpshd@us.army.mil)

### **Helpful links**

- It’s Your Move booklet: [www.ustranscom.mil/dtr/part-iv/dtr\\_part\\_iv\\_app\\_k\\_1.pdf](http://www.ustranscom.mil/dtr/part-iv/dtr_part_iv_app_k_1.pdf)
- DoD civilians: [www.ustranscom.mil/dtr/part-iv/dtr\\_part\\_iv\\_app\\_k\\_2.pdf](http://www.ustranscom.mil/dtr/part-iv/dtr_part_iv_app_k_2.pdf)
- Weight scale: Check with your local transportation office to get more details on weighing your vehicle: <https://installations.militaryonesource.mil/search?program-service=2/view-by=ALL>
- Plan My Move: [planmymove.militaryonesource.mil/](http://planmymove.militaryonesource.mil/)

### **10 Steps to DPS**

1. Obtain a user ID and password from Electronic Transportation Acquisition, or ETA
2. Check compatibility/turn off pop-up blockers
3. Log in/acknowledge branch of service information
4. Complete the Self-Counseling
5. Provide supporting documents
6. Receive move confirmation
7. Track shipment
8. Arrange delivery
9. File Loss/Damage Report and/or Claim
10. Complete the CSS

[CLICK HERE TO LEARN MORE](#)

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## TEMPORARY LODGING ALLOWANCE (TLA)

Andersen Lodging: (671) 362-5501 or (671) 979-5501/2 | Andersen Housing Office: (671) 366-2127  
 Unaccompanied Housing: (671) 366-2725/5391

TLA is an allowance intended to partially pay members for the more than normal expenses incurred by a member/dependent(s) while occupying temporary lodging OCONUS. You must apply for TLA at the Housing Office of your permanent duty station **within 48 hours** of arriving on Guam. TLA will normally be authorized for the first 10 days. After that, it can be renewed in 10-day increments for up to 30 days with proof that you are seeking housing.



**CAUTION:**  
*If lodged off base, the hotel's government rate may be higher than the authorized TLA lodging rate.*

Please visit the Defense Travel website to locate Max Lodging rate for Andersen AFB.  
<http://www.defensetravel.dod.mil/site/perdiemCalc.cfm>

See chart below to determine the daily per diem and lodging ceiling. Take the Max lodging rate times the percentage applicable.

**Example:** Max Lodging Rate \$150.00, member only  
 Computation: \$150 x 100% = \$150.00 would be the maximum TLA rate for reimbursement per night.

NUMBER OF ELIGIBLE PERSONS OCCUPYING TEMPORARY LODGING		LODGING PERCENTAGE	M&IE PERCENTAGE
1	Service member or one dependent (total one person)	100	65
2	Service member couples (total two persons - percentage each when lodging together)	65	65
3	Service member and one dependent, or two dependents (total two persons - percentage together)	100	100
4	Each additional dependent age 12 and older	35	35
5	Each additional dependent under age 12	25	25

TLA Calculator on AF Portal: [https://www.my.af.mil/gcssaf/USAF/AFP40/d/sA1FBF31D23D21F6B0123ED377B730575/Files/Calculators/TLA\\_Calculator.htm#](https://www.my.af.mil/gcssaf/USAF/AFP40/d/sA1FBF31D23D21F6B0123ED377B730575/Files/Calculators/TLA_Calculator.htm#)



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### AMC GRAM PASSENGER TRAVEL INFORMATION

ANDERSEN PASSENGER TERMINAL  
734th Air Mobility Squadron



HABA ADAI!  
Terminal Hours: 0800 - 1600L Daily  
Passenger Service Center: (671) 366-6148  
DSN: 315-366-6148  
24 Flight Information: (671) 366-6148  
Email: [spacea.signup@us.af.mil](mailto:spacea.signup@us.af.mil)  
<https://www.amc.af.mil/AMC-Travel-Site/Terminals/PACOM-Terminals/Andersen-AFB-Passenger-Terminal/>  
AMC Travel Info: <http://www.amc.af.mil/Home/AMC-Travel-Site/>

Dear Fellow Travelers, we want to take this opportunity to welcome you to the AMC Passenger Terminal at Andersen Air Force Base, Guam. We are committed to providing you with the best possible service. Our Passenger Service Agents and Aircrews are dedicated professionals who take great pride in what they do. We have relocated temporarily to the end of Arc Light Boulevard, located across from the Andersen Air Force Base Pet Lodge.

Our passenger service team takes great pride in their mission and are committed to providing you with outstanding customer service to make your Air Mobility Command (AMC) experience an enjoyable and memorable one. Our passenger service agents, along with the 734th Air Mobility Squadron leadership team, are always available and ready to assist you with any questions, comments, or concerns you may have. The link below is the direct line to passenger terminal leadership via the Interactive Customer Evaluation (ICE) form found at "<http://ice.disa.mil>". This venue allows you to leave comments for any AMC terminal.



//SIGNED//

MICHAEL C. SADLER, Lt Col, USAF  
Commander, 734th Air Mobility

#### Military Lodging Listing

Andersen Gateway Inns & Suites	(VERY LIMITED, Family Room/Single Room)	(671) 362-5501
US Naval Station Guam Gateway Inns & Suites	(3 Person max Suites/Single Room/Family Homes)	(671) 339-5259

#### Civilian Hotel Listing

Pacific Bay Hotel	(671) 649-8001	Pacific Star	(671) 649-7827
Shore Stay	(671) 472-3001	Hilton Hotel	(671) 646-1835
Holiday Resort	(671) 647-7272	Hyatt Regency	(671) 647-1234
Fiesta Hotel	(671) 646-2222	Pacific Island	(671) 646-9171
Sheraton Hotel	(671) 646-5881	Royal Orchid	(671) 649-2000

\*Some hotels on island can be booked by Andersen Gateway to provide you with better rates  
"This does not constitute endorsement by AMC or the United States Air Force" Si Yu'us Ma'ase!

#### Ground Transportation

Jacob Taxi	(671) 788-0627
Independent Taxi Dragon	(671) 483-6456
National Car Rental AAFB	(671) 653-7368
Miki Taxi	(671) 646-2444
Stroll Guam	Mobile App only

#### Terminal Amenities

Secluded Nursery Connex  
Vending machines are the only food option within the new terminal.  
Water bottles are provided for no charge.  
Food delivery from the BX is authorized but will be used at the traveler's risk.

#### Quick Reference Telephone Numbers

Base Operator	(671) 366-1110	American Red Cross	(877) 272-7337
Base Exchange	(671) 653-1141	PenFed Bank	1-(800) 247-5626
Pizza Hut (Delivery)	(671) 653-4812	USO (Royal Orchid Hotel)	(671) 647-4876
Subway (Delivery)	(671) 653-6775	USO (Andersen AFB)	(671) 654-4876
Chaplain Services	(671) 366-6139	SATO Travel	1-(210) 877-3357
Law Enforcement Desk	(671) 366-2910	Information, Tickets and Travel	(671) 366-1476
Visitor's Center (Main Gate)	(671) 366-4230	Outdoor Recreation	(671) 366-5197

No-Smoking Policy: Smoking and the use of smokeless tobacco products is prohibited on all DoD aircraft.

Upon check-in, please inform agents of any unique requirements associated with hearing impairment, asthma, pacemakers etc. so we can better assist you.



# PATRIOT EXPRESS FLIGHTS

## What is PATRIOT EXPRESS?

The Patriot Express, also known as the "Rotator" or "Cat B flight", is a Department of Defense (DoD) contracted commercial charter flight which provides international support to travelers on official duty and their families. The PE also provides Space-Available travel opportunities. The 618th Air Operations Center at Scott AFB, IL., schedules these flights on a recurring basis both to and from AMC commercial airports and military passenger terminals. These flights offer inflight amenities and operate similar to commercial airlines.

## Amenities

Amenities may vary between carriers. Available meals and beverages are comparable to those offered in commercial airline business class. Special meals such as kosher, diabetic, vegetarian, and meals for children may be available when requested 48 hours in advance. Patriot Express flights may show current box office movies and provide headsets free of charge. Some flights offer 34 inches of legroom, compared to 31-32 inches on most commercial airlines.

## Required Documentation

Passengers traveling in conjunction with a PCS or official travel must have in their possession a travel order or similar authorization issued by an appropriate authority, and an official identification card issued by a DoD Component, federal, State, or local government authority. In addition, passengers may be required to carry passports, visas, and immunization records etc. when applicable. Responsibility to obtain required documentation lies solely with you, the traveler. Additional information can be found by accessing <https://www.fcg.pentagon.mil/>.

## Checking In

Passenger check-in opens 6 hours prior to departure at AMC commercial airport locations. If passengers do not elect to check-in early, the required show time is no later than 2 hours and 20 minutes prior to departure at BWI Airport, and 3 hours and 20 minutes prior to departure at SEA-TAC Airport. If you are departing from a military installation, please check with the passenger terminal personnel for specific check-in times. These times are designed to ensure on-time departures.

# PATRIOT EXPRESS FAQ's



## AMC Passenger Terminal Andersen AFB, Guam

DSN 366-5165

COMM 671-366-5165

Operating Hours:

0700-2100



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## **Baggage Allowance**

Each passenger is authorized two pieces of checked baggage not to exceed 70 pounds and 62 linear inches (sum of length+width+height) each. Bags heavier than 70 pounds or larger than 62 linear inches will be counted as two pieces and an excess baggage fee may apply. Excess baggage rates vary but will not exceed \$125 per piece. Baggage Exceeding 80 Linear Inches and/or 100 pounds WILL NOT be Accepted. Excess Baggage is Not Authorized for Space-Available Passengers.



## **Patriot Express Flights Carry-on Baggage**

Carry-ons must fit under the seat in front of you or in an overhead bin. Approximate dimensions are 9" x 14" x 22" for a total of 45 linear inches.

## **Pets**

Families in PCS status are authorized to transport their pets (cats and dogs only) on the PE, but are limited to two pets per family. Pet reservations are made through your Transportation Office. Passengers are responsible for obtaining and meeting all pet shipment requirements, quarantine, and fees associated with the shipment of their pet(s). Additional information can be found in our AMC [Pet Travel Brochure](#).

## **Service Animals and Emotional Support Animals (ESA)**

Service animals and ESA's are authorized to accompany passengers with disabilities in the cabin of the aircraft. Service Animals require written documentation issued by an agency verifying the animal has been trained as a service animal. ESA's require documentation from a licensed mental health professional (e.g., a psychiatrist, psychologist, or licensed clinical social worker). See the Pet Travel Brochure for specific documentation requirements. It's recommended that you contact your local Transportation Office or AMC Passenger Terminal to ensure your service animal can be accommodated. Service animals and ESAs are subject to country quarantine procedures. Specific information can be found by accessing <http://travel.state.gov>.



For more information, visit our AMC Travel Website <http://www.amc.af.mil/Home/AMC-Travel-Site/> or contact one of the two AMC Commercial Airport locations, your Local Transportation Office, or an AMC Passenger Terminal.

## **AMC Commercial Airport Locations**

### **Baltimore/Washington**

#### **International Thurgood Marshall Airport (BWI)**

(410) 918-6900 or DSN 243-6900

Toll-Free (877) 429-4262

Fax (410) 918-6932 or DSN 243-6932

E-mail [bwipax@us.af.mil](mailto:bwipax@us.af.mil)

### **Seattle/Tacoma**

#### **International Airport (SEA-TAC)**

(253) 982-3504

Flight Recording (253) 982-0555 or DSN 382-0555

Fax (253) 982-3243 or DSN 382-3243

E-mail [seattle.gateway@us.af.mil](mailto:seattle.gateway@us.af.mil)

### **HQ AMC Passenger Policy Branch**

E-mail [org.amca4-71@us.af.mil](mailto:org.amca4-71@us.af.mil)

# TRANSPORTING YOUR PET

## HQ AMC PET TRAVEL PAMPHLET



This pamphlet assists you in preparing to transport your pets aboard AMC Patriot Express (PE) flights in conjunction with permanent change of station (PCS). The Department of Defense (DOD) defines **pets as dogs and cats only**. Commercial carrier restrictions and regulations may differ, therefore if you have a commercial flight prior to, or following your PE flight, contact the airline to determine any additional requirements.



Scan the code  
to access the AMC  
Pet Travel pamphlet  
as of Jul. 2024

[CLICK TO DOWNLOAD](#)



### Department of Agriculture Check List

Contact Guam Department of Agriculture (DOA) to obtain an entry permit for my pet(s) and complete the following (671-300-7964/7966):

- Download/Obtain DOA's Animal Entry Permit: <https://doag.guam.gov/wp-doag-content/uploads/2022/08/Application-for-Animal-Entry-Permit-July-2022-version-FILLABLE.pdf>
- Email Application for Entry Permit [quarantine@doag.guam.gov](mailto:quarantine@doag.guam.gov)
- Email all paperwork necessary to obtain Entry Permit as stated in brochure
- Make payment arrangements for Entry Permit
- Complete FAVN for my pet(s) as well as all other necessary vaccinations stated in brochure PRIOR to my pet(s) flying out
- Follow up with my vet or lab where blood sample for FAVN was sent and make sure FAVN results have been mailed to Guam DOA. (163 Dairy Rd, Mangilao, GU 96913)
- Read new Reimbursement for pet travel fees - [click here](#) and Service animal statement of assurance - [click here](#)
- Print, Read and Sign the [Risk Acknowledgement Document \(RAD\)](#). Present during check-in.
- Read about your pet's health & exposure to extreme heat. [Click here for more information](#)



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The Andersen Pet Lodge understands the nature of a military community, and therefore offers boarding & quarantine facilities to suit your needs. We have eight (8) boarding kennels for dogs, and four (4) for cats; (14) quarantine kennels for dogs, and six (6) for cats. Two pets of the same species and from the same household may be boarded together.



**PET LODGE**  
BLDG. 20016, ANDERSEN AFB

OPEN DAILY 10 AM - 1 PM  
VISITING HOURS:  
DAILY 10 AM - 12:30 PM  
*(By appointment only)*  
PICK-UP & DROP-OFF:  
DAILY 10 A.M. - 12:30 P.M.

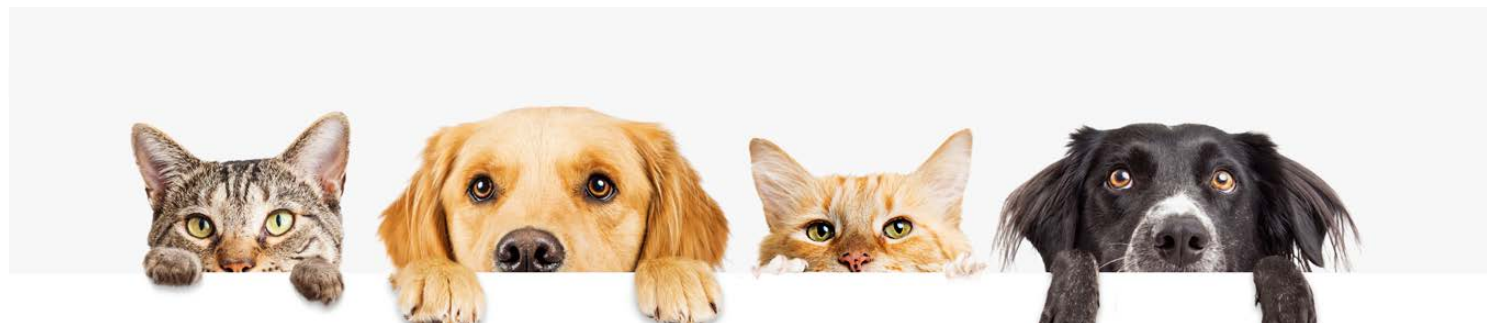
TEL: (671) 366-5020  
[36FSS.FSCT.PetLodge@us.af.mil](mailto:36FSS.FSCT.PetLodge@us.af.mil)

### Andersen Pet Lodge Check List

Contact Andersen Pet Lodge Quarantine Facility to make a reservation for my pet(s) and complete and provide the following:

- Read Guam Department of Agriculture (DOA) Brochure
- Copy of my orders (if owner is still off island)
- Registration and Waiver forms (signed and dated) for both Andersen Pet Lodge and Andersen Vet Clinic
- Copy of current vaccinations list per pet (check DOA Quarantine Brochure for required vaccinations)
- Copy of my pet(s) itinerary/Airway Bill Number
- Copy of Health Certificate per pet (not to be accomplished more than 10 days from day of shipping out. Completed health certificate bearing an original or stamped signature with legible name, address and telephone number of the licensed veterinarian)
- Copy of Entry Permit per pet
- Email ALL required documents to [36FSS.FSCT.PetLodge@us.af.mil](mailto:36FSS.FSCT.PetLodge@us.af.mil)

prior). Make sure all copies have the veterinarian signature and license number)



**IMPORTANT!** Post-Examination of pets are required after arrival of your pet(s) in Guam, please **DO NOT** forget to make the Vet Fee payment for this examination. Payments are required prior to release of pets, and can be made prior to or after pet arrival by contacting the Vet Clinic (671)366-3205 or email [36FSS.FSCT.PetLodge@us.af.mil](mailto:36FSS.FSCT.PetLodge@us.af.mil), and/or visit their office (Arc Light Blvd., Bldg. 20011)



# VEHICLE REGISTRATION & DRIVER LICENSE



## **Obtaining a Guam Driver's License**

For more information or questions, please contact the Legal Office at (671) 366-2937

### **Active Duty Military Member with a valid driver's license:**

Active duty military personnel assigned on Guam are not required to get a Guam license if their current license from one of the 50 United States or a United States territory is valid.

### **Active Duty Military Member without a valid driver's license:**

Follow procedures for First Time Driver over 18 years of age.

### **Spouse or Dependent with a valid driver's license:**

- A valid driver's license from any of the 50 U.S. States or U.S. territories may be used for up to 30 days after arriving on Guam. Must be at least 18 years of age.
- Present a valid form of identification
- Complete a Driver's License Application Form
- Pass Vision Test
- No Written or Road test is required
- Social Security Card – original or certification from Social Security office

### **First Time Drivers over 18 years of age:**

- Possess a valid certificate of completion from a driver's education service consisting of 40 hours training (32 classroom hours and 8 in-car hours)
- Present valid ID such as Passport, Military ID, Green card, etc
- Complete Driver's License Application Form
- Pass written & road test
- Must be accompanied by a designated driver that is 21 years of age or older holding a Guam driver's license.

Individuals who have NEVER been licensed to drive must attend and successfully complete a defensive driver course before registering to take the written test. Once a certificate of completion has been obtained, the unlicensed driver must report to the Motor Vehicle Division with a licensed driver to register for the written test. If a minor, parents need to accompany minor applicant and must have a valid Guam driver's license.

Appointments are required to take the Driver's Written and Road examinations. *\*Call the Motor Vehicle Division, Driver's License Branch for appointments; the written exams are given by University of Guam.*

Fees: Written Exam \$15.00; Learner's Permit \$10.00 (valid for 2 yrs from date of issue); No charges for Road Examination.

## **Motorcycle License**

If an Active Duty service member or a dependent has a valid motorcycle license from any of the 50 states of the United States or its territories, a Guam motorcycle license must be obtained within 30 days of arriving. No exam is required; except a vision test that is performed at the Department of Motor Vehicles. To transfer the motorcycle license costs \$25; these are the documents that are required:

- The valid motorcycle license
- A valid picture
- ID (Military ID, Passport, Stateside ID, etc)
- Social Security Card – original or certification from the Social Security office



## ***Privately Owned Vehicle (POV)***

A Temporary Vehicle Permit from the Revenue and Tax Motor Vehicle Division is required for you to pick up your POV. The permit is good for five days and the fee is \$5.00.

Service Members who are requiring a Vehicle Temporary Operating Permit can now proceed to the Department of Revenue and Taxation in Barrigada Heights to obtain the Temporary Operating Permit on their limited walk-in schedule on Thursdays and Fridays from 8:00 AM -12:00 PM (hours are SUBJECT to CHANGE).

The POV Office on Naval Base Guam will not release your POV without the temporary permit. Private Owned Vehicles (POV) must be currently insured, pass a Guam Safety Inspection, and must be registered with the Motor Vehicle Division before being operated on the roads of Guam. Service members are encouraged to contact their current vehicle insurance company to verify if vehicle coverage is effective on Guam.

Your vehicle must pass a safety inspection to be registered on Guam. You must have your current Vehicle Registration on hand to get a Safety Inspection. Inspection fee is \$15.00. For more information, call the Department of Motor Vehicles, Vehicle Registration Branch at (671)635-1755/56/57, Monday through Friday 8:00 a.m. to 5:00 p.m.

## ***Privately Owned Vehicle (POV) / Motorcycle Registration***

Registering your vehicle - the following is needed to apply for Guam Vehicle Registration:

- Certificate of Ownership (title) or Lien from a financial institution
- The original manufacturer's Certificate of Origin
- Certification of Automobile Liability Insurance (Public Law 20-216)
- Complete Vehicle Registration Application Form
- A passed Guam vehicle safety inspection checklist

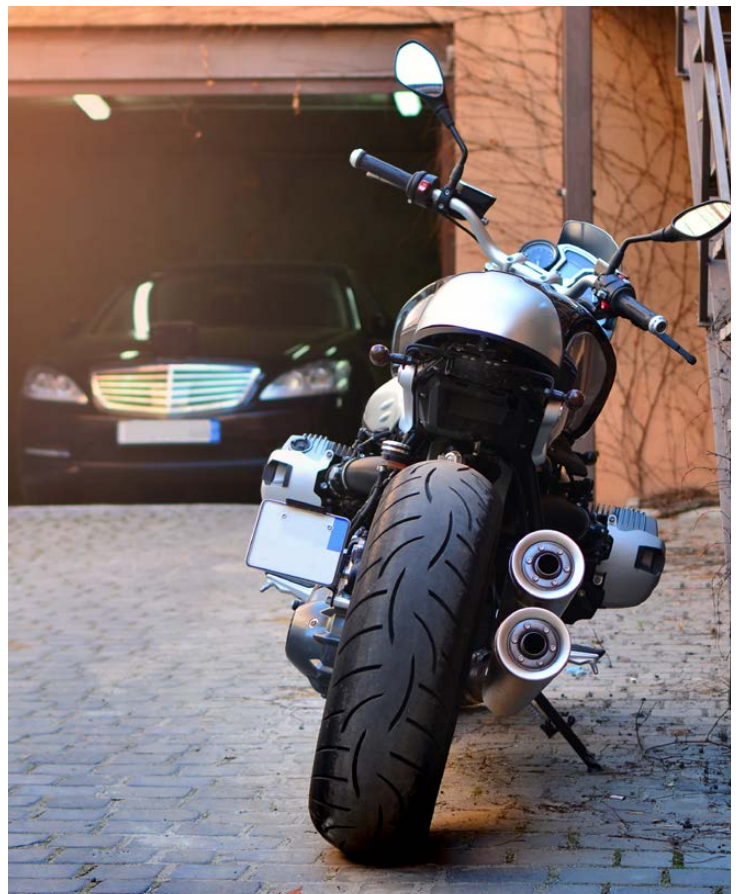
Service members may register their vehicles and maintain their current plates provided the plates are registered and that the state allows service members to keep their plates out of state.

## ***Registering under the Service Members Civil Relief Act (SCRA)***

You must meet the following requirements to register your vehicle under the Service Members Civil Relief Act:

- Be an Active Duty member of the U.S. Armed Forces
- Possess a current Military Identification Card
- Have current U. S. Mainland Vehicle Registration Certificate
- Pass a Guam Safety Inspection Checklist
- Certification of Automobile Liability Insurance (Public Law 20-216)
- Complete Service Members Civil Relief Act Application Form
- Only Active Duty Members can apply

**Spouses and dependents with a power of attorney are not entitled to the benefits enumerated under Title 50 U.S.C. 511 Section 574 of the Service members Civil Relief Act.**



# FIREARMS INFORMATION



If you are bringing a firearm to Guam, you must register it with the Guam authorities within 30 days of arrival. You will be required to consent to a background check, obtain a firearms ID card, and then register each firearm. Andersen Security Forces requires separate registration of any firearms you plan to store on base (366-3110). Failing to properly register firearms can lead to criminal penalties and refusal of movers to ship your firearms when you PCS from Guam.

## **Firearms Application Process**

Please pay close attention to the back side of the firearms application for requirements on receiving a firearms license. Also please be aware that there may be a wait time due to long lines.

Applicants must go the Guam Police Department (GPD) located inside the ITC building 1st floor with application and money order (or cashier's check) in hand. The ITC building is white in color located on Rt. 1 across from Guam Premium Outlets. I.T.C. Building 590 S. Marine Corps Dr. Suite 131

### **GPD contact information:**

(671) 475-8498 or (671) 475-8506  
GPD Armory (671) 475-8618

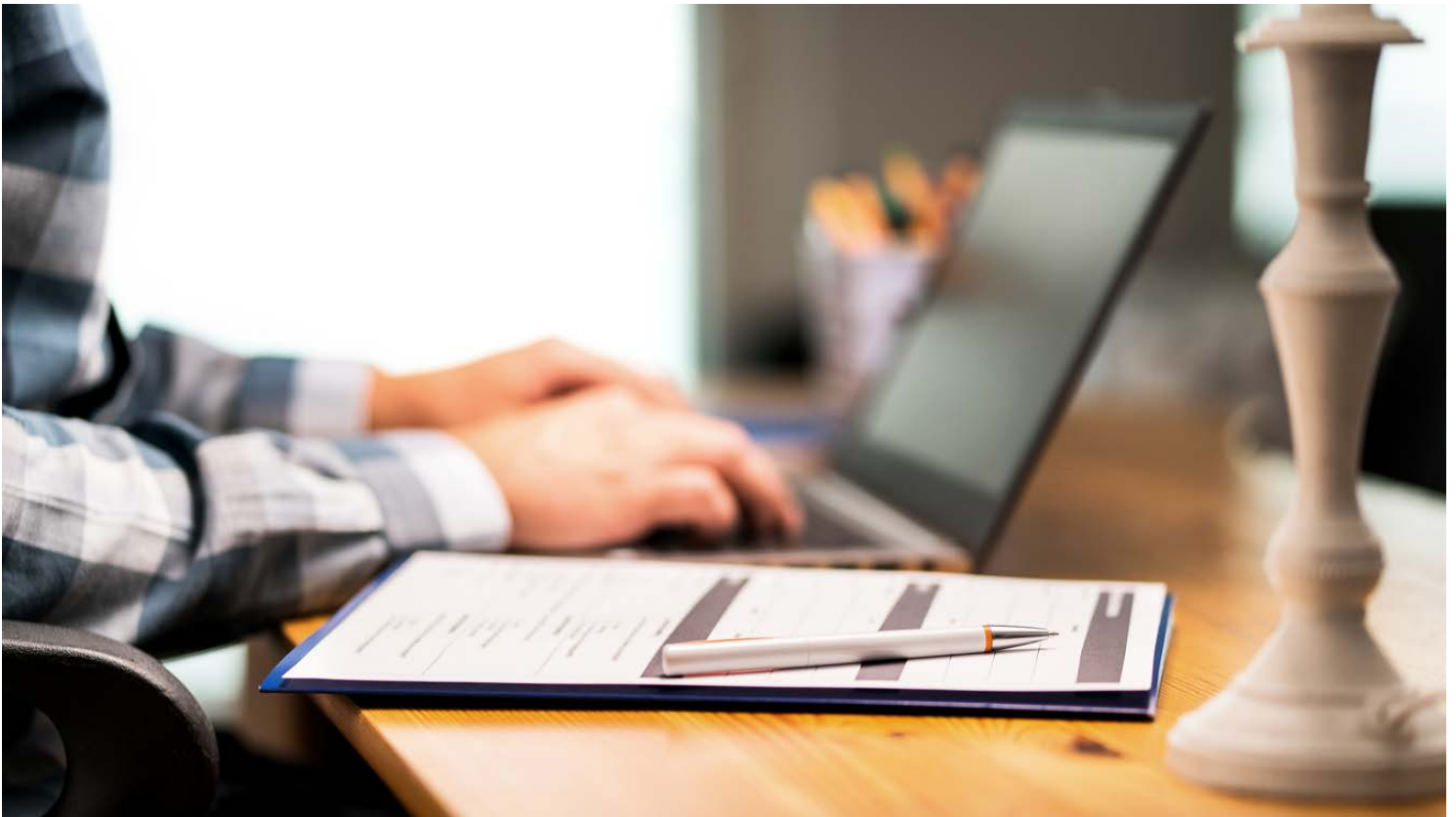
### **Processing times are:**

8:00am – 3:00 pm for Firearms Identification Card Processing (*First Time Applicants or Renewing Applicants requiring Fingerprinting*)

### **All of the information can also be found at:**

<http://gpd.guam.gov/faq/>

After the firearms ID is obtained, firearms must be registered at the GPD armory.



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# PERSONAL PROPERTY CLAIMS

FEBRUARY 2024



This fact sheet applies to personal property shipments moving under the Defense Personal Property System (DPS) and Tender of Service (ToS). If you are moving under the Global Household Goods Contract (GHC), visit [MilitaryOneSource.mil/GHC](https://militaryonesource.mil/GHC) for similar program-related resources or contact your local transportation office for assistance.

1

## Give notice of loss/damage within 180 days from delivery date

Provide your Transportation Service Provider (TSP) a written notice via:

1. "Notification of Loss or Damage AT Delivery" form completed with TSP on delivery day
2. "Notification of Loss or Damage AFTER Delivery" form in the Defense Personal Property System (DPS)
3. Email, fax transmission, or USPS and obtain a proof of receipt to verify date of delivery to your TSP

2

## File a claim within 9 months from delivery date

File an itemized claim in DPS for every lost or damaged item. (For non-temporary storage (NTS) and direct procurement method (DPM) shipments, your claim may be emailed or mailed. Contact your NTS or DPM contractor who handled your shipment to confirm where to send your claim.

- The TSP must confirm receipt of your claim within **15 days**.

### Alternate Filing Option: Quick Claim Settlement

If offered on delivery day, you may file paperwork in-person with the TSP to promptly resolve minor loss or damage. Quick Claim amounts will not exceed \$2,000 total for shipments. Payment is made within 5 days of claim submission. You may still file other claims for loss or damage discovered after delivery, excluding the items filed under a "quick claim."

3

## Work with the TSP to assess your claim

The TSP may send someone to inspect your items to determine payment or repair amount. For lost items, a tracer action will be initiated. Every effort will be made by the TSP to locate your missing items prior to advising you to file a claim.

- The TSP has 30 days to make an offer or deny liability for claims under \$1,000 and 60 days on claims over \$1,000. You can make counteroffers and the TSP must respond to each reply within 7 days.
- If repairing an item, the TSP must hire a repair company within 20 days and have that company inspect the item within 45 days.
- Offers for claims entered in DPS or communicated via email will be honored. If there is a dispute between two differing offers, the offer that is most advantageous (i.e., higher dollar value) to the customer will be honored. TSPs will update DPS with the final dollar amount when settled.
- For NTS and DPM shipments, the delivering TSP must notify you and the Military Claims Office (MCO) within 3 business days if denying liability. If denied by the TSP, you should file your claim with NTS/DPM Agent. If again denied, you may transfer your claim to the MCO.
- If the TSP has stopped communication, DO NOT dispose of damaged items, obtain an estimate, or repair any items without first contacting the MCO for approval.

4

## Finalize the settlement or transfer to MCO

You may settle a claim by accepting in full or accepting and rejecting the offer for separate items. Individual items you reject can be transferred to your MCO for further review.

TSPs (to include NTS and DPM contractors) are required to:

1. Make payments NLT 30 days from the date the claim is settled in DPS.
2. Pick up salvage items within 20 days from inspection or within 30 days after being deemed "beyond repair."

**DO NOT FEEL PRESSURED. Only accept an offer if you are completely satisfied.**

### NOT FULLY SATISFIED?

Consider contacting the MCO if the TSP has denied your claim, you choose not to accept the TSP's offer, or you have not heard from the TSP in 30 days. Please note all transferred claims are handled by the MCOs outside of DPS. After transferring your claim in DPS, do not dispose of any items. Note any further communication with the MCO will occur external to DPS.

### OTHER TYPES OF CLAIMS:

#### (NON-HOUSEHOLD GOODS CLAIMS)



#### Privately Owned Vehicle(s) Claims

##### Option 1: On-site Settlement

- File a claim (valued at \$1,500 or less) at the Vehicle Processing Center (VPC) during pickup.
- Payment will be sent electronically to your bank account.

##### Option 2: International Auto Logistics (IAL) Claim

- Obtain an estimate from a repair facility of your choice and submit to the IAL claims office.
- IAL will review, process, and settle your claim within **40 days** from the date you filed a claim. However, you will have **10 business days** to file a claim for loss and / or damage discovered after picking up your POV from the VPC.
- For more information, contact the IAL Claims department toll free at (855) 389-9499 and select "claims" from the voice menu. Claims may be emailed to [claims@ialpov.us](mailto:claims@ialpov.us).

### NOT FULLY SATISFIED?

Transfer your claim to the MCO for assistance.



#### Residential Damage Claims

##### Step 1: Document damage the day it occurs

Conduct a pre and post walk-around with the TSP noting any damages (interior and exterior) in writing. Take pictures for your records.

##### Step 2: Submit a claim

Contact the TSP directly within **7 days** from the last date they were at your residence. The TSP may require you to submit a real property damage claim form.

##### Step 3: Conduct an inspection

The TSP may schedule an inspection within 15 days of notification. The repair estimate will be shared with you to determine payment. However, the TSP may pay your claim up front without an inspection being completed.

### NOT FULLY SATISFIED?

Contact your local transportation office or consult with an attorney for guidance. MCOs do NOT handle residential damage claims and are prohibited from compensating for real property damage.



## WHO TO CALL FOR HELP

### 1. Local Transportation Office (TO):

<https://installations.militaryonesource.mil/search?program-service=39/view-by=ALL>

### 2. DPS Help Desk:

Toll Free: 800-462-2176

### 3. Military Claims Office (MCO):

Air Force:  
877-754-1212 or 937-656-8044  
[afsc.ja@us.af.mil](mailto:afsc.ja@us.af.mil)

Army:  
[usarmy.knox.hqda-otjag.mbx.cpcs@army.mil](mailto:usarmy.knox.hqda-otjag.mbx.cpcs@army.mil)

Navy & Marine Corps:  
888-897-8217 or 757-440-6315  
[norfolkclaims@us.navy.mil](mailto:norfolkclaims@us.navy.mil)

Coast Guard:  
[D05-SMB-HHG@uscg.mil](mailto:D05-SMB-HHG@uscg.mil)

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**DEPARTMENT OF THE AIR FORCE  
36TH FORCE SUPPORT SQUADRON (PACAF)  
ANDERSEN AIR FORCE BASE GUAM**

28 June 2024

MEMORANDUM FOR ALL PERSONNEL UTILIZING ANDERSEN AFB OMC

FROM: 36 FSS/CC

SUBJECT: Andersen Air Force Base (AAFB) Official Mail Center (OMC)

1. Håfa Adai! Congratulations on your assignment to Guam! AAFB authorizes personnel with Permanent Change of Station (PCS) orders to use the General Delivery address for receiving mail up to 90 days before and after their Report No Later Than Date (RNLTD).

a. The member or sponsor must provide the OMC with a copy of PCS orders, an AF IMT 624, *Base/Unit Locator and PSC Directory Form* before sending any mail to AAFB. After initiating General Delivery, the OMC will hold all packages and mail until pickup.

b. Failure to submit an AF IMT 624 and a copy of PCS orders prior to sending mail to General Delivery will result in the mail being returned to the sender.

c. Should you neglect to provide a forwarding address, mail will be returned to the sender 30 days after the RNLTD.

2. Questions regarding these policies can be directed to the Official Mail Center at DSN 315-362-5682 or email [36fss.fsvp.omc@us.af.mil](mailto:36fss.fsvp.omc@us.af.mil).

3. The general delivery address is:

**Your Name**

**PSC 251 GENERAL DELIVERY**

**APO AP 96542**

Digitally signed by  
BEENE.NATHANIEL.DAVID.12834  
20260  
Date: 2024.06.28 09:05:27 +10'00'

NATHANIEL D. BEENE, Maj, USAF  
Commander, 36th Force Support Squadron



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### **Post Office Box Information - Free vs. Paid**

**For those residing on Andersen are eligible for a FREE Post Office Box** - Bring in the housing document plus two forms of ID to the Post Office.

**For those residing off Andersen** - For a FREE Post Office Box – DO NOT go to the Andersen Post Office. Customers must apply for a free PO Box at the Barrigada Post Office. Free PO Boxes are not automatically granted. Customer’s physical address must meet specific requirements in order to qualify for a free PO Box. For example:

Eligibility for no fee Group E Box service does not extend to:

- a. Individual tenants, contractors, employees, or other individuals receiving or eligible to receive single-point delivery such as delivery to a hotel, college, military installation, or transient trailer park.
- b. Locations served, or eligible to be served, by central delivery or grouped receptacles such as cluster box units, apartment style receptacles, mailrooms, or clusters of roadside receptacles.
- c. Locations where circumstances not within the control of the Postal Service preclude extension of carrier delivery, such as town ordinances, private roads, gated communities, **unimproved or poorly maintained roadways\***, or unsafe conditions; or.
- d. Locations serviced by a delivery receptacle that a customer chooses to locate along a carrier’s line of travel, and to which the Postal Service makes delivery.

**\* This excludes many customers from obtaining a free PO Box.**

Bring in the following to the Barrigada Main Facility:

1. DPW map of residence (DPW map from permit center that shows the house number and street name along with the “House numbering system” document)
2. Lease agreement or Mayor’s certification of residence (address must match DPW map)

When bringing in these items to the Postmaster, then it will be decided after reviewing documents whether or not you are able to receive a free post office box. The Postmaster is the only personnel authorized to sign for a free post office box.

**For a PAID Post Office Box** - You can go to any postal location as well as choose which location you would like.

1. You will need 2 forms of ID.
2. Lease agreement or Mayor’s certification of residence.
3. Completed application form
4. Payment



# MILITARY & FAMILY READINESS CENTER



36FSS.FSH@us.af.mil | (671) 366-8136  
Consolidated Support Center,  
Bldg 22026 O'Malley Ave, Rm 131, Andersen AFB



Follow us on Facebook  
[www.facebook.com/AndersenAFB-Military&FamilyReadinessCenter](https://www.facebook.com/AndersenAFB-Military&FamilyReadinessCenter)  
or scan QR code



## Assisting you in paradise

# SUPPORT SERVICES

### RELOCATION ASSISTANCE

#### **Right Start**

Mandatory 36th Wing orientation for in-bound personnel. We will provide you with the latest information and resources available to you.

#### **Smooth Move Workshop**

PCSing out? Let us help you make it a Smooth Move! Mandatory workshop for outbound personnel E-4 and below.

#### **Spouse/Newcomer's Orientation (SNO)**

Find out about local services available to you and your family while learning more about Guam, its environment, and beautiful sites.

#### **Loan Locker**

An awesome resource to assist your family until your household goods arrive, or after you've packed out.. Hours are Mon-Fri, 1300-1600, by appointment only. A copy of PCS orders are required upon check-out.

### **Sponsor Packages**

Becoming a Sponsor? See us for informational packets about AAFB and Guam that you can forward to your in-bound personnel.

#### **Sponsorship 101**

Have you been selected to become a new sponsor? This informative training will allow you to learn how to make a first great impression & be the best possible unit sponsor. Ask us about our virtual Newcomer's Guide with helpful information about AAFB & Guam that you can send to your in-bound personnel.

#### **Explore Guam Island Tour**

Are you new to Guam? Are you interested in knowing more about the island? If so, this tour is for you! Take advantage of our FREE bus tour; & learn more about this beautiful island. Space is limited, please call to reserve your spot today.

### FAMILY LIFE EDUCATION

#### **Heart Link**

A fun & informative workshop geared for DAF spouses married 5 or less years, however, all spouses are welcome to attend regardless of rank. Learn about resources, military customs, traditions & so much more!



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## **Bundles for Babies**

Are you expecting a baby? Attend this class & learn how to prepare financially for your baby's arrival. Receive a \$150 gift reward\* courtesy of AFAS to help with purchasing some of baby's first essentials. (\*Conditions apply)

## **Volunteer Resources Program**

Looking for volunteer opportunities while stationed at AAFB? Let us help connect you with volunteer opportunities both on and off-base.

## **EMERGENCY ASSISTANCE**

### **Air Force Aid Society**

AFAS funds great programs for you! Programs include: Heart Link, Bundles for Babies, Give Parents a Break Childcare and PCS Childcare.

### **Casualty Assistance**

The Casualty Assistance Representative (CAR) provides counseling on benefits and entitlements offered by a wide variety of programs to AF military members, retirees, and their dependents.

### **Emergency Family Assistance Center (EFAC)**

The Emergency Family Assistance Center (EFAC) is established, implemented and sustained under the authority of the IEMP. EFAC processes help to assist service members and their families following an emergency/disaster response.

## **PERSONAL & FAMILY READINESS**

### **Pre-Deployment Readiness & Reunion/ Reintegration**

Preparing for or returning from a deployment? Mandatory pre-deployment and reunion briefings, by appointment. Let us help you ease the strain of deployment and tackle the challenges of reunion. Free morale calls & childcare vouchers.

### **Hearts Apart Programs**

Is your service member TDY/Deployed? Join us for fun, FREE, family-friendly events. \*Contact M&FRC for more info or to RSVP for the next great event!

### **Commander's Key Support Program (CKSP)**

Be the communication link between unit leadership & families & play an important role in helping families prepare for deployment. See your unit CC or First Sergeant if you are interested in becoming a Key Support Liaison (KSL) or Key Support Mentor (KSM).

\*A signed appointment letter is required prior to attending CKSP Initial Training.

### **Family Employment Readiness Program (FERP)**

Need help with job search or updating your resume? Visit us today for employment assistance.

### **Exceptional Family Member Program - Family Support (EFMP-FS)**

EFMP is a Department of Defense (DoD) program designed to provide support to military family members with special needs. EFMP-FS is the family/community support component offered by the M&FRC that provides local, state & federal information, non-medical case management & links to community resources.

\*Keep an eye out for our FREE EFMP-FS special events throughout the year!

### **Information and Referral (I&R)**

The Information and Referral (I&R) services assist individuals and families to identify and clarify needs, determine appropriate forms of assistance and provide linkage to resources on and off-base.

## **CAREER SUPPORT & RETENTION**

### **Personal Financial Management (PFM)**

We offer information and education to help our service member and their families maintain financial readiness at every Financial Touch-point. Workshop and 1-1 appointment topics include:

- Developing a Spending Plan
- Debit/Credit Management
- First Duty Station-Officer
- Command Leadership Seminars
- TSP/BRS
- Credit Report Review
- PFM Forums
- Moving Off-Base

### **Transition Assistance Program (TAP)**

During this week long workshop learn about fine-tuning your career strategy, create a resume, learn dynamic networking skills, and interviewing techniques. Briefing is mandatory for those retiring or separating from the military.

### **Survivor Benefit Plan (SBP)**

The SBP counselor assists retiring members with issues and concerns to ensure that after their death, eligible survivors receive a portion of their military retired pay.



# AMERICAN RED CROSS

## Supporting America's Military & Veteran families. Serving those who serve our nation.

The American Red Cross provides emergency communication services between military service members and their loved ones during times of crisis. Pre-deployment briefings and reconnection workshops are also provided to members of the armed forces and their families.

Another service available to Active Duty, Guard, Reserves, Veterans and their family members is information referral to community resources. Anyone from the military community needing support for childcare, employment, food, clothing, utilities, housing, and other essentials can call the Red Cross for referrals that can best meet their needs.

Those needing help with immediate and serious needs such as being stranded in bad weather, impending homelessness, or life-threatening matters can also contact the American Red Cross for assistance.

### To access support from the American Red Cross 24/7:

Call the Red Cross Hero Care Center at **1-877-272-7337**

Andersen AFB: **(671) 366-2574/688-0283**

Guam Chapter (Main Office): **(671) 472-6217/9**

Go online at [www.redcross.org/get-help/military-families/emergency-communication.html](http://www.redcross.org/get-help/military-families/emergency-communication.html)



# American Red Cross

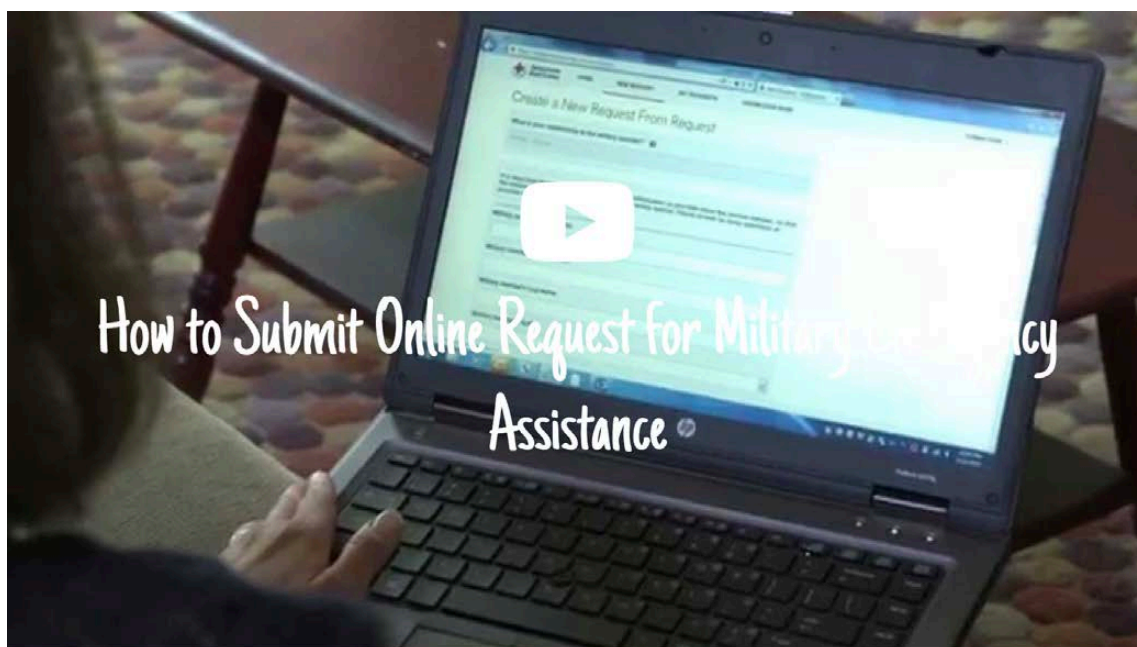
**American Red Cross**  
**Hero Care App**

Connecting military families with Red Cross services.

Services menu:  
Hero Care Network  
Pre-Deployment Preparedness  
Resiliency  
VA & Military Hospital Services  
Veteran Benefits & Appeals  
Community Partners

American Red Cross logo

Download the free Red Cross Hero Care App at app stores for smartphones and tablets or at [www.redcross.org/get-help/how-to-prepare-for-emergencies/mobile-apps.html](http://www.redcross.org/get-help/how-to-prepare-for-emergencies/mobile-apps.html)



Watch a video on how to submit online request for Military Emergency Assistance.

Click on video to play or view it here:

<https://youtu.be/kC-lweHS5qo>



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## EFMP Exceptional Family Member Program



### **Andersen Air Force Base Military & Family Readiness Center Exceptional Family Members Program - Family Support**

At the M&FRC, and EFMP-Family Support (EFMP-FS) Coordinator is available to ensure each family receives comprehensive coordinated family support through the military and/or civilian community.

#### **Relocation**

M&FRCs provide incoming and outgoing relocation services to the Total Force, which includes civilian and contract employees who are relocating CONUS or OCONUS.

M&FRC provides relocation information that includes medical and educational information, along with related community agency referrals, housing, employment, financial management, moving-with -children skills, and a number of PCS-related topics.

One-on-one consultation is available to any Airman, DOD civilian, or military family member seeking information to support family members with special needs.

#### **Support Groups**

Families need information as well as support and encouragement so they can help their EFMs. Through educational meetings along with formal and informal discussions, families can share information, fears, hopes, and plans with other families while learning from one another.

If no local support group exists for a particular special need, the M&FRC may help facilitate and/or provide facilities and other resources to assist. Contact you EFMP-FS Coordinator for more information.

#### **Military Child Education**

Academic standards, promotion/graduation requirements, services for children with special needs, eligibility for sports and extracurricular activities, and procedures for transfer and acceptance of records vary greatly from state to state and district to district.

The School Liaison Officer serves as the primary POC for school-related matters, including special education preparation.

Active duty members are encouraged to notify the M&FRC readiness, School Liaison Officer, and school personnel of EFMs that may require additional support during deployment or extended TDY.

#### **Located at**

#### **MILITARY & FAMILY READINESS CENTER**

Building 22026,  
Andersen AFB, GU 96929

(671) 366-8136

[36FSS.FSH@us.af.mil](mailto:36FSS.FSH@us.af.mil)

**Follow our M&FRC Social  
Media pages for upcoming  
events:**

[https://www.facebook.com/  
AndersenAFBEFMP-FS](https://www.facebook.com/AndersenAFBEFMP-FS)

[https://www.instagram.com/  
MFRCAndersen](https://www.instagram.com/MFRCAndersen)

### EXCEPTIONAL FAMILY SUPPORT MADE FOR YOUR MILLIFE



#### **Resources**

[efmpandme.militaryonesource.mil/](http://efmpandme.militaryonesource.mil/)

[daffamilyvector.us.af.mil](http://daffamilyvector.us.af.mil)

[www.militaryonesource.mil/](http://www.militaryonesource.mil/)



# AIR FORCE AID SOCIETY



AIR  
FORCE  
AID  
SOCIETY

## *Airmen helping Airmen Since 1942*

100% of individual donations are used to help Airmen. For every \$1 donated, AFAS spends \$3 in support of Airmen.

### ***Our Mission***

To support Airmen and enhance the Air Force mission by relieving emergency financial distress, helping the dependents of Airmen achieve their educational goals, and improving the quality of life for Airmen and their families through proactive programs.

### ***Our Vision***

To be a charitable organization that embodies the concept of Airmen helping Airmen – that is embraced by Airmen and those who support Airmen.

### ***Headquarters Air Force Aid Society***

1550 CRYSTAL DRIVE, SUITE 809  
ARLINGTON, VA 22202  
TEL: (703) 972-2650  
FAX: (703) 972-2646  
[afas@afas-hq.org](mailto:afas@afas-hq.org)  
[WWW.AFAS.ORG](http://WWW.AFAS.ORG)

### ***Andersen AFB Air Force Aid Society***

MILITARY & FAMILY READINESS  
CENTER, BLDG. 22026,  
ANDERSEN AFB, GU 96929  
TEL: (671) 366-8136  
EMAIL: [36fss.fsh@us.af.mil](mailto:36fss.fsh@us.af.mil)



## ***About Air Force Aid Society***

The Air Force Aid Society (AFAS) is the official charity of the U.S. Air Force (USAF) and has been meeting the unique needs of Airmen and their families since 1942. AFAS works to support and enhance the USAF mission by providing emergency financial assistance, educational support and community programs.

## ***Emergency Assistance***

When unexpected financial emergencies arise, AFAS provides no-interest loans and grants to help Air Force families meet immediate needs and make a positive step towards a lasting financial solution.



**Standard Assistance** – AFAS Standard Assistance may be in the form of a no-interest loan or grant. The purpose is to help Airmen stabilize emergency situations to better focus on the Air Force mission.

**Falcon Loans** – The AFAS Falcon Loan program is a streamlined application process to provide Airmen with expedited, no-interest loans up to \$1,000 for specific financial emergencies.



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## Community Programs

AFAS understands the challenges that come with active duty Air Force life and offers targeted community enhancement programs to help make everyday life on base a little easier. The specific AFAS supported community programs offered varies between Air Force Base installations. Visit your Airman & Family Readiness Center to discover which of these programs may be available to your family.

**Bundles For Babies** – Our Bundles for Babies class is designed to teach expectant and new parents basic parenting skills, as well as essential financial skills to help with budgeting for a new baby.

**Child Care Programs** – Parenting can be stressful. Those stresses can be even more acute for a military family. AFAS offers several programs to help Air Force families with child care needs.

**Spouse Employment Program** – Active duty Air Force spouses can take advantage of entry-level job training to help secure immediate, viable employment. AFAS pays for tuition, instructor fees, and course materials for spouse participants.

**Heart Link Spouse Orientation Program** – Recognizing that spouses play an important role in the success of an active duty Airmen, AFAS provides funding for the Heart Link program. This program is designed to strengthen military families and enhance mission readiness by helping to orient new Air Force spouses (typically 5 years or less) to active duty military life.

**Pet Transportation Grant** – This program is a “need basis” for those with financial challenges. It provides a \$1,000 “GRANT” assist to offset the cost to fly your pet(s) in and out of Andersen AFB, Guam. Application MUST be submitted within 60 days of the Active Duty Member’s departure from Andersen AFB. Apply online

by creating an account through [www.afas.org](http://www.afas.org) Once an account has been established, log in to the AFAS Website and apply for a Standard Loan. Complete the application process and complete the financial worksheet. Upload a copy of your Orders, EOM LES, and Pet Invoice.

## Education Support

AFAS helps Air Force families offset the cost of college education. We provide educational grants, scholarships and loans to the dependent children and spouses of active duty and retired Air Force members, Title 10 Reservists, Title 32 Guard, retired Reserve and deceased Air Force personnel.

### General Henry H. Arnold Education Grant Program

– Arnold Education Grants are awarded to eligible, qualifying Air Force dependents. Grants range from \$500 to \$4,000, with specific amounts awarded based upon financial need.



**Supplemental Loan Program** – Knowing that incidental college expenses for books, fees, and supplies can be challenging financially for families already facing tuition, room, and board costs, AFAS offers a no-interest \$1,000 Supplemental Education Loan to help reimburse these expenses.



# MILITARY AND FAMILY LIFE COUNSELORS



## **Service Providers And Leaders**

Military and Family Life Counseling services are available at installation Military and Family Support Centers.

Contact (671) 689-0526 (AAFB) & (671) 480-4753 (NWF)

If an installation is not nearby, military service providers and leaders can request non-medical counseling services for unit events at <https://supportrequest.militaryonesource.mil>.

## **Military And Family Life Counseling Program**

Military families face unique challenges. They may struggle with issues such as deployment-related stress, reintegration and pressures of managing parenting and finances while a loved one is deployed.

**To support military families facing these or additional challenges, the Military and Family Life Counseling Program:**

- Provides short-term, non-medical counseling services to service members and their families at no cost
- Provides psycho-education to help military service members and their families understand the impact of deployments, family reunions following deployments and other stresses related to the military life
- Augments existing military support services
- Offers flexible service delivery
- Can provide services on or off of military installations
- Can provide services to individuals, couples, families and groups

With the exception of child abuse, domestic abuse and duty to warn situations services are private and confidential.

## **About Military And Family Life Counselors**

- Masters or Doctorate-level licensed counselors
- Work with families, individuals, couples and children
- Work with existing military and family support programs to complement services provided

## **Non-Medical Counseling Services**

### **Life Skills**

- Anger management
- Communication
- Relationship issues
- Conflict resolution
- Parenting
- Decision-making skills

### **Military lifestyle**

- Deployment stress
- Coping skills
- Homesickness
- Relocation adjustment
- Reintegration
- Separation
- Building resiliency
- Sadness, grief and loss



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# FINANCE INFORMATION



## 36 CPTS/FMF

### ANDERSEN AFB, GUAM FINANCE OFFICE

Room 1176, Building 22026,  
Andersen AFB, GU 96929

(671) 366-1770

#### Hours of Operation:

Mon-Tue & Thu-Fri 9:00 a.m. – 2:00 p.m.

Wednesday 9:00 a.m. – 12:00 p.m.

CLOSED on 2nd Tuesday of every month for Training,  
Weekends, Federal Holidays, and PACAF Family Days

Military and travel pay related customer service to the military members and civilian employees of Andersen AFB. The Comptroller Services Portal (CSP) is the Air Force's 21st century solution for financial services, which you can submit an Air Force military pay, travel pay, or civilian pay inquiry 24 hours a day virtually. Walks-in's are welcomed during the hours of operations.

To complete a CSP request (CAC-enabled device required), please access the link or QR code below. Upon completion, your request will be sent to the Finance Office and can be tracked from start to finish with notifications alerting you of status changes.

CSP Link: <https://usaf.dps.mil/teams/SAFFMCSP/portal/SitePages/Home.aspx>

### Mil-Mil OHA Off-Base Guam Example:

A mil-to-mil couple (with 1 dependent under the highest ranking) arrives to Guam (or prior to arrival) and starts house hunting for a monthly rental that equates to \$4,655 based on adding their OHA rates together.

**E7 OHA:** \$2,450.00

**E7 Utility Allowance:** \$1,576.00

**E6 OHA:** \$2,205.00

**E6 Utility Allowance:** \$1,182.00

\*The rates can be found at the Defense Travel Management Office website (GU001 = Guam)

<https://www.defensetravel.dod.mil/site/ohaCalc.cfm>

#### Breakdown of OHA Entitlements:

1. Based on the information above, members will add the E7+E6 OHA rates to come to a monthly income of \$4,655.00 (much like BAH stateside)
2. However, because a military member cannot be a dependent of another military member overseas, the JTR considers them as "sharing" or 2x roommates

3. Because of this, the rent is split 50/50 and a \$4,655 a month rental equates to a \$2,327.50 split.
4. Considering this, the OHA rates listed above are the maximum OHA monthly entitlement, so the E7 in this scenario would receive a monthly OHA of \$2,327.50, but the E6 is capped at the maximum rate of \$2,205.
5. This will give the mil-to-mil couple a monthly household OHA amount of \$4,532.50  
COMPUTATION: \$2,327.50+\$2205 = \$4,532.50
6. This results in a negative (-\$122.50) if the mil-to-mil couple sign a lease for \$4,655.00 on the basis of adding their OHA rates together

#### Breakdown of Utility Allowances:

Mil-to-mil couples will also split the monthly Guam utility allowance, although it's a 50/50 split on the maximum monthly utility allowance authorized for Guam (regardless of rental amount).

E7: \$1,495.00 \* 50% = \$747.50

E6: \$1,121.25 \* 50% = \$560.63

Monthly Household Utility Allowance: \$1,308.13





**36 WG/JA**  
**Andersen AFB, Guam LEGAL OFFICE**

ROOM #113 | 36 WG HQ (BLDG. 23003)

To schedule an appointment,  
please call **(671) 366-2937**

**HOURS OF OPERATION**

Mon-Tue & Thu-Fri | 8 a.m. - 4:30 p.m.

Wednesday | 8 a.m. - 2 p.m.

CLOSED on Weekends, Federal Holidays, and  
PACAF Family Days (*which usually fall on Friday*)

Legal Assistance, Wills, Powers-of-Attorney, and Notary Services are BY APPOINTMENT ONLY. There will be NO walk-in services provided at this time.

To complete a Will or Power-of-Attorney worksheet and obtain a ticket number, please access the link or QR code below. Upon completion and obtaining a ticket number(s), please contact the Legal Office to schedule an appointment. [https://aflegalassistance.law.af.mil/apps/aflass\\_public/bin/main.php](https://aflegalassistance.law.af.mil/apps/aflass_public/bin/main.php)

To schedule an appointment, please call **(671) 366-2937**.



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# SEXUAL ASSAULT PREVENTION & RESPONSE

## ANDERSEN AFB SEXUAL ASSAULT PREVENTION & RESPONSE (SAPR)

1713A Polynesian Drive, Andersen AFB, GU 96929

**24/7 HOTLINE: (671) 366-SARC (7272)  
(671) 366-7714 & (671) 366-7715**

Sexual assault is a crime and is defined as intentional sexual contact characterized by use of force, physical threat or abuse of authority or when the victim does not or cannot consent. It includes rape, non-consensual sodomy, indecent assault, or attempts to commit these acts.

### RESTRICTED REPORTING

#### Who can be contacted:

SARC, VA, healthcare provider or chaplain

#### Benefits:

- Access to medical, advocacy, legal, and counseling services
- Receive the Sexual Assault Forensic Examination (SAFE)
- Control the release of personal information
- Can change to Unrestricted Reporting

#### Limitations:

- The alleged offender will not be held accountable
- Ineligible for expedited transfer or reassignment
- No command support
- Cannot receive protective order

### UNRESTRICTED REPORTING

#### Who can be contacted:

Commander, SARC, VA, healthcare provider, chain of command, OSI, law enforcement, or chaplain

#### Benefits:

- Access to medical, advocacy, legal, and counseling services
- Receive the Sexual Assault Forensic Examination (SAFE)
- Command support
- Can receive protective order

#### Limitations:

- More people will know about the sexual assault
- Investigation may be intrusive and difficult
- Cannot change to restricted reporting

### INDEPENDENT REPORTING

This reporting option is made by an individual(s) other than the sexual assault victim. **Military members aware of such crimes against others have an obligation to report these criminal acts to their chain of command/ law enforcement.** The AF Office of Special Investigation (AFOSI) may then initiate an investigation. If the victim is currently in a restricted reporting process and the SARC is notified, the **SARC will not disclose information unless authorized by the victim.**

DoD  
**Safe Helpline**  
.....  
Sexual Assault Support for the DoD Community

[safehelpline.org](http://safehelpline.org) | 877-995-5247



# FAMILY ADVOCACY PROGRAM (FAP)



## Location

36th Medical Group,  
Andersen Air Force Base  
HOURS OF OPERATION  
Mon-Fri | 8 a.m. - 2:30 p.m.

## Contact

Phone: (671) 366-5167  
After hours Command Post: (671) 366-2981  
Fax: (671) 366-5122

## What is FAP?

The mission of the Family Advocacy Program is to eliminate the occurrence of child and domestic abuse incidents among Military families. When abuse occurs, the FAP works to ensure the safety and support of our military families. We offer education and prevention services that focus on building healthy relationships and strengthening families.

## WHO IS IT FOR?

Service members on Active Duty status, dependents, intimate partners of Active Duty service members, and DoD civilians.

## How we work

We use the protective factors model to help our military families become strong, healthy, and resilient. We provide our clients with the tools and knowledge to:

- Become more **nurturing and attachment** focused

by promoting affectionate bonding with their children;

- Build **parental resilience** to cope with daily stresses;
- Gain **social connections** by developing trusting friendships with those around you;
- Find **concrete support in times of need** through available resources on and off base;
- Offer **knowledge of parenting and of child and youth development**; and
- Promote **social and emotional competence of children** through effective and positive communication.

These six protective factors are essential to increasing the health and well-being of our military children, parents, and families.

## What we offer

### Classes, Workshops, and Seminars

Subjects include couples communication, managing stress and anger, and effective parenting (including a class for Dads).

### New Parent Support Program

A service offered to active duty service members and spouses who are expecting a baby or who have a child(ren) up to age 4. The program offers home visitation, and parenting education to help provide a safe and nurturing environment for the child(ren).

### Counseling

Counseling for active duty members and families to include:

- Individual
- Couples
- Family

### Public Awareness Campaigns

We help communities learn to recognize domestic and child abuse, where and how to report it, and how victims can get help.

- February - Teen Dating Violence Awareness & Prevention Month
- April - Child Abuse Awareness & Prevention Month
- October - Domestic Violence Awareness & Prevention Month



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## Classes Offered

### Couples Communication

Participants learn to communicate more effectively and have more fun with their partner. The series covers addressing problems, active listening, and male-female dynamics. Class meets for 3 sessions.



### Talk It Out!

Participants learn to strengthen relationships at work and at home by practicing skills that build effective two-way communication and manage conflict by practicing skills that prevent conflict from escalating and working with others to solve problems. Class meets for 1 session.

### 123 Magic Parenting

This video program by Dr. Thomas Phelan teaches "Magic" to use with children 2-12 years old. Participants take a humorous look at parenting and a practical look at discipline. Class meets for 1 session.



### Connecting with Your Kids (5-12 y/o)

A Parent-child interactive class designed to help families better communicate their feelings, be more understanding, and learn healthy ways to manage emotions. For parents and children 5-12 years. Class meets for 1 session.

### Connecting with Your Kids (12-17 y/o)

A Parent-child interactive class designed to help families better communicate their feelings, be more understanding, and learn healthy ways to manage emotions. For parents and children 12-17 years. Class meets for 1 session.

### Life In Balance

Participants learn to prevent or cope with stress and anger by recognizing its sources and identifying the skills to effectively manage stress and anger to maintain balance. Class meets for 2 sessions.

### Parenting the Love & Logic Way

Parents will learn how to tackle the unique challenges that come with parenting teenagers, including how to more effectively communicate with their teen, how to help their child manage risk, how to let go in certain situations, and when to seek professional advice. Class meets for 3 sessions.



### 24/7 DADs

A class for dads taught by dads. This program helps create DADs who enhance the well-being of their children by being an integral part of their lives physically, emotionally, spiritually, and intellectually. Class meets for 1 full-day session.

### Surviving Your Adolescents

Parents will learn how to tackle the unique challenges that come with parenting teenagers, including how to more effectively communicate with their teen, how to help their child manage risk, how to let go in certain situations, and when to seek professional advice. Class meets for 1 session.

### Parent Café

A fun and interactive group that offers a venue for moms and dads of all children to meet, share experiences, and learn new things in the world of parenting. *Guam USO, Tumon Bay*

*\* Class dates/times are subject to change.*

Please call for availability. Most classes are held at the Health & Wellness Center (HAWC) in the Coral Reef Fitness Center. For inquiries or to register for classes, please call **(671) 366-5167**.



**Family Advocacy Program is also offering 1:1 Virtual Life Skills Education. To learn more click [HERE](#).**

**Contact the FAP at (671) 366-5167 for more information.**



# CHAPEL



## Chapel Facilities

**Chapel 1** | Bldg 22024  
Beside the Base Theater

**Chapel 2** | Bldg 1623  
Beside the Child Development  
Center

**Chapel Activity Center (CAC)**  
Bldg 1624, Behind Chapel 2

To meet with a chaplain during duty  
hours, contact the Chapel at  
**(671) 366-6139**

To contact the Duty Chaplain in  
an emergency or after duty hours,  
call the Command Post at  
**(671) 366-2981**

Chapel Email: [36WG.HC1@us.af.mil](mailto:36WG.HC1@us.af.mil)

Follow us on Facebook!



[www.facebook.com/  
PacafAndersenChapel](https://www.facebook.com/PacafAndersenChapel)

**Individual ministries on  
Facebook:**  
CWOC  
[CWOC Andersen \(Guam\)](#)

PWOC  
[Andersen PWOC Guam](#)

JAMM  
[JAMM at Andersen AFB](#)



## PROTESTANT

### Worship Service

*Contemporary Service - Sunday, 9:45 AM, Chapel 2*

*Gospel Service - Sunday, 11:15 AM, Chapel 2*

### Worship Ministry Rehearsals

*Gospel Musicians - Tuesday, 6:00 PM, Chapel 2*

*Gospel Praise Team - Thursday, 7:00 PM, Chapel 2*

### Protestant Women Of The Chapel

(Temporarily Paused)

### Protestant Men Of The Chapel

*Morning Bible Study - Saturday, 9:00 AM, Meridian Cafe*

### Adult Mid-week Bible Study

*Morning Bible Study - Wednesday, 6:00 PM, Chapel 2 Annex*

### Youth Group

*Meetings every Wednesday, 6:00 PM, Chapel 2 CAC*

### Marriage Ministry

(To be determined)

To sign up, receive meeting notifications, updates, and couple devotionals,  
email [ProtestantMarriageMinistry@gmail.com](mailto:ProtestantMarriageMinistry@gmail.com).

### Protestant Baptisms and Weddings

Please contact one of your Protestant Chaplains to arrange for Baptisms  
and weddings. Allow three months prior to your wedding date for  
premarital counseling.



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## CATHOLIC

### **Worship And Sacraments**

**Sunday Mass - Sunday, 8:30 AM**, Chapel 2

**Weekday Mass - Tuesday, Thursday, Friday, 11:30 AM**, Chapel 1

**First Friday Eucharistic Adoration/Holy Hour - 6:00 - 7:00 PM**, Chapel 1

**Sacrament of Reconciliation - Sundays, 8:00-8:45 AM** (Appointments Upon Request), Chapel 1

**Sacrament of the Anointing of the Sick** (Appointments Upon Request)

### **Religious Education (RE)**

**Classes** (1st/2nd Grade for First Communion & 7th/8th Grade for Confirmation Prep) - **Sunday (Sep-May)**

**10:15-11:30 AM**

**RCIA Instruction for adults** - please contact the Catholic Chaplain.

### **Catholic Men Bible & Brew Group**

Meets every second Thursday of the month at MXG Heritage Room, Bldg. 1700, **6:00 PM**.

### **Catholic Women Of The Chapel (Sep-May)**

Meets every last Friday of the month at Meridian Cafe, **7:00 AM**. Refer to CWOC Facebook page (<https://www.facebook.com/CWOCAFB>)

### **Catholic Baptisms And Weddings**

Sacrament of Baptism and Sacrament of Marriage/ Marriage Validations/Annulments, please contact the Catholic Chaplain at 366-6139.

## INTERFAITH

### **Religious Accommodation And Reflection Center (RARC) at Chapel 1**

Rooms and materials for Buddhist, Earth Based, Islamic, Jewish, Latter Day Saints, and Orthodox Christian religious accommodation are provided for walk-ins, 24 hours, 7 days a week. However, if you find the doors locked, please call 671-366-6139.



## ECUMENICAL CHRISTIAN

### **Just Among Military Moms (JAMM) - for all Christian variants**

**(Sep-May unless otherwise notified)**

**2nd and 4th Tuesday (unless noted on Facebook page JAMM at Andersen AFB) 6:30-8:00 PM**, Chapel 2  
**Mom's Days Out and Playground Meetups** - time and location varies

### **AWANA (Sep-May unless otherwise notified)**

**Meetings every Wednesday of the month, 6:00-8:00 PM**, Chapel 2



**For information concerning other faiths not listed, call the Chapel at 366-6139.**

**For more information about other lay/religious organizations meeting on base, call the Chapel at 366-6139.**

### **CHAPLAINS**

**Ch, Lt Col Dennis DeGuzman**, Wing Chaplain Roman Catholic

**Ch, Maj Aaron L. Thorne**, Deputy Wing Chaplain Baptist General Convention of Texas

**Ch, Capt Timmie D. Henson**, Chaplain National Baptist Convention of America, Inc.

**Ch, Capt Guy M. Kagere**, Chaplain Roman Catholic

### **RELIGIOUS AFFAIRS**

**SMSgt Samantha E. Ferguson-Oliver**, Supt, Religious Affairs

**MSgt Phyliss L. Leon Guerrero**, Supt, Religious Affairs, 254 ABG/HC

**SSgt Joshua D. Tate**, NCOIC, Plans and Programs

### **CHAPEL SUPPORT STAFF**

**Diana Caldera**, Chapel Administrative Assistant

**Rebecca C. Buhrman**, CTOF Account Manager

# MILITARY CHILDCARE dot com

- STEP  
**1** CREATE ACCOUNT
- STEP  
**2** SEARCH *and* REQUEST CARE
- STEP  
**3** MANAGE MY REQUESTS
- STEP  
**4** UPDATE MY PROFILE

## WE CARE FOR YOUR CHILDREN *while you protect America.*

### *How does it work?*

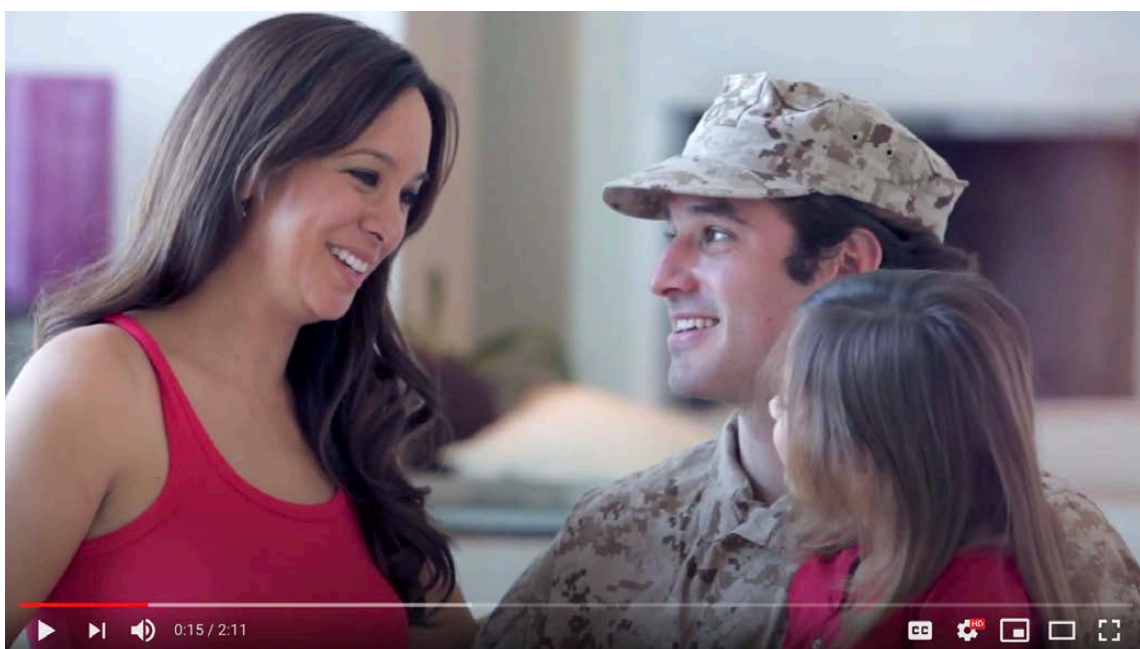
By improving and simplifying the child care search process, [MilitaryChildCare.com](https://militarychildcare.com) helps you to make better informed decision about your child care needs.

This Department of Defense (DoD) program makes it easier to find the child and youth care your family needs.

Now military and DoD civilian families can search for child care programs worldwide, conduct a customized search for the care you need, and submit a request for care at any time from any location.

Just follow the four simple steps outlined above. ***It's literally that easy.***

The 2-minute introductory video below highlights [MilitaryChildCare.com](https://militarychildcare.com) and its benefits to families.



Click on video to play or view it here:

<https://youtu.be/rvRGxsMHcVU>



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**ARE YOU MOVING TO GUAM OR**

**MOVING FROM GUAM TO ANOTHER LOCATION?**

## The School Liaison can ease education transitions for your family.

The School Liaison serves as the primary liaison between community schools, commanders, and military parents. The School Liaison faces a wide range of issues concerning schools and military children's education and have access to a variety of information. Contact your School Liaison for questions about schools in your next duty station. For information about school options in Guam and additional resources, please visit JRM School Liaison webpage at: [www.militarymwrquam.com/school-liaison](http://www.militarymwrquam.com/school-liaison)

Scan this QR code to visit the webpage



**JRM School Liaison**

Bldg 203 Halsey Drive, Nimitz Hill, JRM

**MONDAY - FRIDAY | 7:30 AM - 4:30 PM**

**CALL: (671) 349-6251**

**EMAIL: [guamschoolliaison@us.navy.mil](mailto:guamschoolliaison@us.navy.mil)**

**[MilitaryMWRGuam.com/School-Liaison](http://MilitaryMWRGuam.com/School-Liaison)**

## GUAM DoDEA SCHOOL PHONE NUMBERS: (AREA CODE 671)

Andersen Elementary PK-5th  
366-1511

McCool Elementary PK-8th  
339-8676

Andersen Middle 6-8th  
366-5973

Guam High 9-12th 344-7410

DODEA Community Superintendent's Guam Field Office 344-9578

## LOCATING SCHOOL LIAISON AROUND THE WORLD

The link below will take you to listings of all Service School Liaison world-wide.

**NAVY-ARMY-MARINE-AIR FORCE-COAST GUARD SCHOOL LIAISON DIRECTORY:**

<https://installations.militaryonesource.mil/>

## Helpful links:

DoDEA School Registration:

[www.dodea.edu/registration-process.cfm](http://www.dodea.edu/registration-process.cfm)

Request Child Care: <https://militarychildcare.com>

Request a Youth Sponsor:

[www.navycyp.org](http://www.navycyp.org) or [NavyCYP@militarychildcare.com](mailto:NavyCYP@militarychildcare.com)

Navy CYP Programs Page (CDC-CDH-SAC-Youth/Teen-CYES):

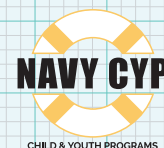
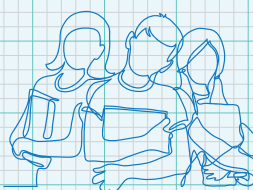
[www.navycyp.org](http://www.navycyp.org)

NAVY SLO Facebook: [www.facebook.com/NavyCYP](http://www.facebook.com/NavyCYP)

MIC3-Military Interstate Children's Compact Commission:

[www.mic3.net](http://www.mic3.net)

CHILDREN OF ALL ACTIVE DUTY ARE ELIGIBLE FOR FREE 24/7 INTERACTIVE TUTORING AT [WWW.TUTOR.COM](http://WWW.TUTOR.COM)



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# K-12 SCHOOL INFORMATION



District Calendar  
School Year 2024-2025



Wednesday, August 7 - Friday, August 9, 2024	Pacific West District New Teacher Training & Orientation
Monday, August 12 - Friday, August 16, 2024	Report Date for Teachers for CCRS training, orientation, and classroom preparation (August 12 - 16, 2024) Pacific Region CCRS Back-to-School Training Dates (Tuesday, August 13 - Wednesday, August 14, 2024)
Monday, August 19, 2024	<b>FIRST DAY OF SCHOOL FOR STUDENTS (K-12)</b> Begin 1st Quarter and 1st Semester
<b>Monday, August 19 - Friday, August 23, 2024</b>	<b>Prekindergarten Home Visits (Korea Only) – No School for Prekindergarten Students in Korea Only</b>
<b>Tuesday, August 20 - Thursday, August 22, 2024</b>	<b>Professional Learning for Prekindergarten Teachers and Paraprofessionals (Guam Only)</b>
<b>Monday, August 26 - Wednesday August 28, 2024</b>	<b>Prekindergarten Home Visits (Guam Only) – No School for Prekindergarten Students in Guam Only</b>
<b>Tuesday, August 27 - Thursday, August 29, 2024</b>	<b>Professional Learning for Prekindergarten Teachers and Paraprofessionals (Korea Only)</b>
<b>Monday, September 2, 2024</b>	<b>Labor Day - Federal Holiday</b>
<b>Tuesday, September 3, 2024</b>	<b>First Day of Prekindergarten</b>
<b>Monday, September 16, 2024</b>	<b>Full-Day for DoDEA Required/Mandatory Training--No School for Students + Observance of Chuseok Day (Korea)</b>
Tuesday, September 24-Wednesday, September 25, 2024	Alternate Content Standards Professional Learning (LIMS Teachers)
<b>Friday, October 11, 2024</b>	<b>Recess Day--No School for Teachers or Students</b>
<b>Monday, October 14, 2024</b>	<b>Columbus Day--Federal Holiday--No School for Teachers or Students</b>
<b>Tuesday, October 15 2024</b>	<b>CCRS Professional Learning Day (Q1)--No school for Students</b>
Thursday, October 24, 2024	End of 1st Quarter (44 days of instruction)
<b>Friday, October 25, 2024</b>	<b>Teacher Workday--No School for Students</b>
Monday, October 28, 2024	Begin 2nd Quarter
<b>Thursday, November 7, 2024</b>	<b>Parent Teacher Conferences (School Specific Schedules)</b> <b>PSCD/PK/K-5 [includes all MEMS &amp; HMS]--No School for Students</b>
<b>Friday, November 8, 2024</b>	<b>Parent Teacher Conferences (All schools)--PSCD/PK/K through Grade 12--No School for Students</b>
<b>Monday, November 11, 2024</b>	<b>Veterans Day--Federal Holiday--No School for Teachers or Students</b>
<b>Wednesday, November 27 - Friday, November 29, 2024</b>	<b>Thanksgiving Day--Federal Holiday and Recess Day--No School for Teachers or Students</b>
Friday, December 6, 2024	Accelerated Early Withdrawal Semester 1
<b>Friday, December 13, 2024</b>	<b>CCRS Professional Learning Day (Q2)--No School for Students</b>
<b>Monday, December 23, 2024 - Friday, January 3, 2025</b>	<b>Winter Recess--Federal Holiday--No School for Teachers or Students</b>
Monday, January 6, 2025	Instruction Resumes
Thursday, January 16, 2025	End of 2nd Quarter (44 days of instruction) and 1st Semester (88 days of instruction)
<b>Friday, January 17, 2025</b>	<b>Teacher Work Day--No School for Students</b>
<b>Monday, January 20, 2025</b>	<b>Martin Luther King, Jr. Day--Federal Holiday--No School for Teachers or Students</b>
Tuesday, January 21, 2025	Begin 3rd Quarter and 2nd Semester (90 Instructional Days)
<b>Friday, January 31, 2025</b>	<b>Full PD Day--No School for Students + Observance of Lunar New Year Day (Korea)</b>
<b>Monday, February 10, 2025</b>	<b>CCRS Professional Learning Day (Q3)--No School for Students</b>
<b>Friday, February 14, 2025</b>	<b>Recess Holiday--No School for Teachers or Students</b>
<b>Monday, February 17, 2025</b>	<b>Presidents' Day--Federal Holiday--No School for Teachers or Students</b>
<b>Wednesday, March 26, 2025</b>	End of 3rd Quarter (42 days of instruction)
<b>Thursday, March 27, 2025</b>	<b>Teacher Work Day--No School for Students</b>
<b>Friday, March 28 - Friday, April 4, 2025</b>	<b>Spring Break--No School--No School for Teachers or Students</b>
Monday, April 7, 2025	Begin 4th Quarter
<b>Friday, April 18, 2025</b>	<b>CCRS Professional Learning Day (Q4)--No School for Students</b>
Monday, May 12, 2025	Accelerated Early Withdrawal Semester 2
Friday, May 16, 2025	Last day for Study Trips
<b>Friday, May 23, 2025</b>	<b>Recess Day--No School for Teachers or Students</b>
<b>Monday, May 26, 2025</b>	<b>Memorial Day--Federal Holiday--No School for Teachers or Students</b>
Tuesday, June 10, 2025	Last ½ Day of School (Grades PK-12) PSCD (All)--Teacher Workday (No School for Students--PSCD) End of 4th Quarter (44 days of instruction)-- <b>NO LUNCH</b> --End of 2nd Semester (86 days of instruction)
<b>Wednesday, June 11, 2025</b>	<b>No School for Students--Last Day for Non-Administrative, Educator Personnel--Teacher Work Day</b>
*Accelerated Withdrawal Dates determined by HQ:	
Semester 1 Date: December 6, 2024	
Semester 2 Date: May 12, 2025	

Version 2 (June 5, 2024)



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**12** Teachers Report for Duty  
**19** First Day for Students  
Begin First Quarter and First Semester

AUGUST '24						
S	M	T	W	Th	F	S
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31

FEBRUARY '25						
S	M	T	W	Th	F	S
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	

**14** School Holiday  
**17** Presidents' Day Holiday

**02** Labor Day Holiday

SEPTEMBER '24						
S	M	T	W	Th	F	S
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30					

MARCH '25						
S	M	T	W	Th	F	S
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31					

**26** End of Third Quarter  
**27** Teacher Workday  
**28** Begin Spring Recess

**11** School Holiday  
**14** Columbus Day  
Holiday  
**24** End of First Quarter  
**25** Teacher Workday  
**28** Begin Second Quarter

OCTOBER '24						
S	M	T	W	Th	F	S
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31		

APRIL '25						
S	M	T	W	Th	F	S
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30			

**04** End Spring Recess  
**07** School Resumes  
Begin Fourth Quarter

**11** Veterans Day Holiday  
Observed  
**27** School Holiday  
**28** Thanksgiving Day  
Holiday  
**29** School Holiday

NOVEMBER '24						
S	M	T	W	Th	F	S
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30

MAY '25						
S	M	T	W	Th	F	S
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31

**23** School Holiday  
**26** Memorial Day Holiday

**06** Course Prep Day  
**23** Begin Winter Recess  
**25** Christmas Day Holiday

DECEMBER '24						
S	M	T	W	Th	F	S
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

JUNE '25						
S	M	T	W	Th	F	S
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30					

**02** Course Prep Day  
**10** Students' Last Day  
End of Fourth Quarter and  
Second Semester  
**11** Teacher Workday  
**16-18** Summer School Staff  
Training and Prep  
**19** Juneteenth Holiday  
**20** Summer School Begins

**01** New Year's Day Holiday  
**06** School Resumes  
**13** Course Prep Day  
**16** End of Second Quarter and  
First Semester  
**17** Teacher Workday  
**20** Dr. M. L. King Holiday  
**21** Begin Third Quarter and  
Second Semester

JANUARY '25						
S	M	T	W	Th	F	S
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

JULY '25						
S	M	T	W	Th	F	S
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31		

**04** Independence Day  
Holiday  
**30** Summer School Ends  
**31** Summer School  
Teacher Workday

## DODEA VIRTUAL SCHOOL | 2024-2025 CALENDAR

Key: 1 Staff Returns; 2 Beginning of Marking Periods; 3 End of Marking Periods; 4 No school for teachers and students; 5 No school for students



# Elementary & Middle Schools

## SY 2024-2025 Uniform Expectations

Authorized Clothing	
<b>Tops</b>	Attire advertising drugs, alcohol, racial slurs, signifying gang involvement or affiliation are prohibited
<b>Bottoms</b>	Shorts, skirts, skorts and dresses must reach the end of the wearer's finger tips when arms are straightened loosely along sides or no higher than mid-thigh.
<b>Accessories</b>	Jewelry should be kept to a minimum. For safety reasons it is strongly recommended that long dangling earrings not be worn to school.
<b>Hair</b>	Hairstyles must not impair sight or prevent adults from seeing a student's eyes.
<b>Shoes</b>	Crocs (without back-strap properly worn), zories, flip-flops, slippers and steel-toed shes are not allowed for safety reasons. Sandals may be worn provided they are safe and will not pose a hazard for the student. The heel on footwear should be no more than a half-inch high.
<p><b>Important Notes:</b> Small logos, designs, tags, brands, or emblems are permissible.            *Leggings, tights or stretch pants cannot be worn in place of uniform bottoms            **Uniform top must be worn underneath all uniform sweatshirts/sweaters/jackets.            ***All uniform sweatshirts/sweaters/jackets must have sleeves.</p>	

### Uniform Top Color Options



### Uniform Bottom/Dress Color Options



\*BOTH short and long sleeve COLLARED shirts are acceptable

\*\*This includes sweatshirt, sweater, & jacket color options—only blue, black and gray. School & sports sweatshirts acceptable every day.

\*\*\* No denim or jean material



### Cell Phone Policy



All cell phones and/or electronic devices must be stored in lockers during the school day unless it is a BYOD day!

Teacher must grant explicit permission to use the devices for instructional purposes.

\*Smartwatches are prohibited.



**Department of Defense Education Activity Pacific South  
Guam Field Office  
Office of the Community Superintendent  
PSC 455 Box 208  
FPO AP 96540**



TO: Sponsors of DoDEA Elementary, Middle and High School Students

FROM: Student Transportation Office

SUBJECT: Advisory Policy regarding bus service prior to signing a lease

Dear Parents/Sponsors,

DoDEA Guam School District poses some unique challenges for students that require bus service and need to walk to a bus stop. That walk can be especially challenging when these students live off base and there are a lack of street lights, stoplights, crosswalks, and sidewalks. It is extremely important for the Parent/Sponsor to be aware of the situation prior to signing a rental/lease agreement. These challenges are not in all areas, but all need to be aware of where the bus stops, and where the commuting zones are. Other factors to consider are that DoDEA buses cannot back up and normally cannot u-turn as streets are too narrow. We've had a few families that have moved into rental units only to find out later that the bus stop location or bus service would be a problem. If it is a single parent, the spouse is deployed, can't drive, etc. it can negatively impact the family.

Please contact our local Student Transportation Office (STO) before signing any lease agreement. For best results email the street address of the residence in question to the STO general inbox [Guam.STO@pac.dodea.edu](mailto:Guam.STO@pac.dodea.edu) They can send back the location, approximate distance to the residence, and provide the pick-up / drop off times of the bus that services that stop.

Parents/Sponsors, please ensure your contact info is up to date with the school as the school database is often our information source.

Scott Hall  
Program Analyst  
DoDEA



# DODEA GUAM SCHOOL BOUNDARIES and BUS TRANSPORTATION ZONES



## SCHOOL BUS OFFICE

Phone: (617) 366-5467 / 339-2387  
Email: Guam.STO@pac.dodea.edu

\*Prior to signing an off-base housing lease, contact the school bus office to verify bus transportation.



MCCOOL ELEMENTARY  
AND MCCOOL MIDDLE

GUAM HIGH

ANDERSEN ELEMENTARY  
AND ANDERSEN MIDDLE

**GUAM High (9-12th)**  
Serves all eligible students in Guam.

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**ELEMENTARY/MIDDLE SCHOOLS**  
No bus service for PreK.

**ANDERSEN Elementary (PreK- 5th) and  
ANDERSEN Middle (6-8th)**  
NORTH OF RT. 4 IS CONSIDERED ANDERSEN ZONE.  
Andersen AFB\*, Mangilao, Mongmong-Toto-Maite,  
Barrigada, Tamuning- Tumon, Dededo, and Yigo. North  
of Rt. 4 in Hagatna, Sinajana, Chalan Pago, and Ordot.  
\*AAFB Housing no preK-8 bus transportation.

**MCCOOL Elementary/Middle (PreK-8th)**  
SOUTH OF RT. 4 AND BEYOND PAGO BAY  
BRIDGE IS CONSIDERED MCCOOL ZONE.  
Naval Base Guam, Naval Hospital, Nimitz Hill, Apra  
View, Agana Heights, Asan, Piti, Yona, Santa Rita, Agat,  
Talafofo, Umatac, Inarajan, Merizo. South of Rt. 4 in  
Hagatna, Sinajana, Chalan Pago, and Ordot.  
\* Lockwood Housing no PreK-8 bus transportation.  
No bus transportation for Umatac, Merizo,  
Inarajan and limited for Agat.



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# STUDENT TRANSPORTATION OFFICE

Andersen E/M School (AF) Mon-Fri | 7 a.m.-4 p.m. • McCool E/M School (NBG) Mon-Fri | 7:30 a.m.-4 p.m.

CLOSED on Federal Holidays

## Registration

After registering at the school, contact the Student Transportation Office by email to complete the school bus registration process. No need to come to our office how's that for convenience!?

Email [guam.sto@dodea.edu](mailto:guam.sto@dodea.edu)

Be sure to include the following in your email message:

### Student Information

- Name: Last, First, Middle
- D.O.B./School/Grade
- 4 digit PIN-created by Sponsor/Parent (if student is KN)

### Sponsor Information

- Name: Last, First, M.I.
- Physical Address
- Phone No./Email
- Branch/Title-Rank/Pay Grade
- DEROS/PCS

### Spouse Information

- Last, First, M.I.
- Phone No./Email

Photo of student(s) for the bus pass, no hats and/or sunglasses. Don't forget to label w/ student name.

We will reply with maps and/or photos, pick-up/drop-off time & any other info that you may need. The bus pass will be sent out with the bus for immediate use. Quick and easy!

## Very Important:

Due to road/street design, lack of safe bus stops, etc., some areas on

Guam are very difficult to provide bus services to. ***\*Prior to accepting/ signing lease for off base quarters, please check with our office to confirm bus service is available for that area or address.***

## FAQ

**Q:** How do I find out what school my student is zoned for?

**A:** School zones are based on assigned physical quarters. Prior to signing any rental agreement (off base), or accepting base housing, please email our office to confirm bus service in the desired area you are considering, and find out which school your child will attend.

**Q:** I live outside the commuting zone, can I register my kids for school bus transportation?

**A:** If you have an approved waiver, Yes, but you are responsible for transporting your children to the nearest bus stop for that particular school zone.

**Q:** My child's enrollment in school is considered "Space Available"; can I still register him/her to ride if within the commuting zone?

**A:** Yes, but only if a bus route is available in that area that services the school for your student(s) are zoned for on a space available basis, otherwise the trusted friend is responsible for transporting your kids to/from school.

**Q:** My child left an item on the bus, how do I get it back?

**A:** Items left behind will be kept for a day or two on the bus where your

child can get it back. After that it will be turned over to the school.

**Q:** What is the maximum distance that my child should be expected to walk to school or to a designated bus stop on or off base?

**A:** Not to exceed: K-5th grade no more than 1 mi or 1.60km; 6th – 12th grade no more than 1.5mi or 2.414km.

**Q:** I have a (K) Kindergarten age child riding the bus, how can I ensure they get off the bus safely?

**A:** All K age children must be accompanied by someone 12 yrs. old or older at the bus stop. A 4 digit PIN is required in order for the child to be released in the afternoon drop-offs. If you are not able to meet the bus at the stop, call our office in time to make arrangements.

**Q:** My son lost his bus pass, how do I get a replacement?

**A:** Please contact the Transportation Office to obtain a replacement. Bus passes will be sent out with the bus and issued to your child by the bus driver.

**Q:** Can my child bring their musical instrument, or class project on the bus?

**A:** The size of instrument and/or class project will determine if it's allowed on the bus. It would normally be allowed if the item can fit into a back pack. Large instruments such as Tubas, French Horns, etc. are not allowed on the bus. Trumpets, Flutes, Clarinets are allowed. Large items can impede safe exit during emergencies.



# HOME SCHOOL SUPPORT



## Did You Know?

DoDEA schools serve eligible home school children of military families.

Department of Defense Education Activity (DoDEA) schools offer eligible homeschooled children the opportunity to take one or more classes and/or to use or receive "auxiliary services". However, homeschoolers must meet the same eligibility requirements as dependents enrolled in the DoDEA schools. Auxiliary services include the use of academic resources (including scheduled standardized tests, etc.), access to the library (information center), after-hours use of school facilities, participation in music, sports, and other extracurricular and interscholastic activities.

- Read** DODEA Administrative Instruction 1375.01 Home-School-Students April 10, 2018. <https://www.militarymwrguam.com/modules/media/?do=inline&id=6650d043-cdc6-4cb5-85f4-bf9c5ba60390>
- Bring** a copy of the military sponsor's orders (and page 2 for Navy) and the dependent's proof of identity such as birth certificate, passport, DoD identification card to the school to establish eligibility.
- Contact** the DoDEA School Office in your area to register to take classes, participate in sports, music and to ask about other school resources and activities. To inquire about Dual Credit Enrollment, contact the school guidance counselor.

FMI view <https://www.dodea.edu/Pacific/>, call or follow on Facebook:

Andersen Elementary (671) 366-1511

Andersen Middle School (671) 366-3880

McCool Elementary/Middle School (671) 339-8676

Guam High School (671) 344-7410

**NOTE: If your child is currently enrolled in school and you are planning to homeschool, please ensure you let the current school know you are planning to homeschool your child.**

## Resources

K-12 students of active duty, and active duty and spouses in U.S. Army, Navy, Air Force, Marines, Coast Guard, National Guard, Reserves, Wounded Warriors and deployed DoD civilian families are eligible for free access to the Department of Defense online tutoring and SAT/ACT prep with [Tutor.com](https://www.tutor.com).



[TUTOR.COM/MILITARY](https://www.tutor.com/military)



[Military Child Education Coalition \(MCEC\)](https://www.militarychildeducationcoalition.org) is focused on ensuring quality educational opportunities for all military-connected children. [School Quest](https://www.schoolquest.org) is one of many resources offered to research schools, ask questions about

school transition, and learn about education topics from early childhood to college preparation.

[Home School Legal Defense Association \(HSLDA\)](https://www.hsllda.org) is the trusted movement leader that makes homeschooling possible by caring for member families and protecting and securing the future of homeschooling.



## Guam Law

### 17 GCA (Guam Code Annotated), Chapter 6, Section 6109

*"Children not attending a private full-time school and who are being instructed in study and recitation for at least three (3) hours a day for one hundred seventy (170) days each calendar year by a private tutor or other person, in the several branches of study required to be taught in the public schools of this Territory and in the English language, shall be exempted from attending public school."*

<http://www.guamcourts.org/CompilerofLaws/GCA/17gca/17gc006.PDF>

For additional information, view Guam Home School Association <http://www.guam-hsa.org> or contact the Guam Department of Education Curriculum and Instruction Office (671) 300-1247.



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## Home School Support Contacts in Guam

### Navy Homeschool Group Point of Contact

Kristina Medert

Phone: (808) 452-8915

Email: [kristinawolk@yahoo.com](mailto:kristinawolk@yahoo.com)

### Guam Christian Homeschoolers

Facebook: [Guam Christian Homeschool Co-op- GCHC](#)

### Island Homeschoolers of Guam

Facebook: [Island Homeschoolers of Guam](#)

### Andersen AFB Homeschool Group Point of Contact

Vacant

### Guam Home School Association

Website: <http://www.guam-hsa.org>

Email: [guamhsa@gmail.com](mailto:guamhsa@gmail.com)

### Guam Military Homeschoolers

Facebook: [Guam Military Homeschoolers](#)

### Guam Homeschool Material Sale and Exchange

Facebook: [Guam Homeschool Material Exchange](#)

### Classical Conversations Guam

Email: [allisoncookcc@gmail.com](mailto:allisoncookcc@gmail.com)

Facebook: [Classical Conversations Guam](#)

### Guam Home School Association

Website: <https://faithbookstoreguam.org>

Phone: (671) 471-1265

### Child and Youth Programs

Youth Sports, Teen Center, School-age Care  
Naval Base Guam Phone: (671) 339-6130/6410  
Andersen AFB Phone: (671) 366-3490

### School Liaison Directory

A worldwide network of school liaisons  
to assist military families.

<https://installations.militaryonesource.mil>

### Joint Region Marianas School Liaison Office

Webpage:

[www.militarymwr Guam.com/school-liaison-officer](http://www.militarymwr Guam.com/school-liaison-officer)

Email: [guamschoolliaison@us.navy.mil](mailto:guamschoolliaison@us.navy.mil)

Phone: (671) 349-6251

# TUTOR.COM for U.S. MILITARY FAMILIES

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LEARNING FROM HOME?

WE CAN HELP!

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com  
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**(671) 366-1091**

The TRICARE Office assists patients on a walk-in basis with the following:

TRICARE enrollments

PCM Change Requests

Medical Records Functions/Release of Information

In and Out-processing

Referrals

Billing and Claims

Patient Travel/Aeromedical Evacuation

**The following numbers can be used to reach the different departments of the Andersen AFB TRICARE Office:**

Front Desk: (671) 366-1091 / (671) 366-6547

Release of Information: (671) 366-5105

Billing and Claims: (671) 366-6537 / (671) 366-4070

Medical Records: (671) 366-5038

### Hours of operation

Monday - Friday: 8 a.m. - 4 p.m.

CLOSED on Weekends, Holidays, and Family days.

CLOSED the second Wednesday of every month for training.

### Overseas Regional Contractor

TRICARE Overseas Program (TOP)  
International SOS Government Services Inc.

[www.tricare-overseas.com](http://www.tricare-overseas.com)

#### TOP Regional Call Center-Eurasia-Africa

+44-20-8762-8384 (overseas)

1-877-678-1207 (stateside)

[tricarelon@internationalsos.com](mailto:tricarelon@internationalsos.com)

Medical Assistance

+44-20-8762-8133

#### TOP Regional Call Center

Latin America & Canada

+1-215-942-8393 (overseas)

1-877-451-8659 (stateside)

[tricarephl@internationalsos.com](mailto:tricarephl@internationalsos.com)

Medical Assistance

+1-215-942-8320

#### TOP Regional Call Centers-Pacific

SINGAPORE

+65-6339-2676 (overseas)

1-877-678-1208 (stateside)

[Sin.tricare@internationalsos.com](mailto:Sin.tricare@internationalsos.com)

SYDNEY

+61-2-9273-2710 (overseas)

1-877-678-1209 (stateside)

[sydricare@internationalsos.com](mailto:sydricare@internationalsos.com)

Medical assistance

SINGAPORE: +65-6338-9277

SYDNEY: +61-2-9273-2760

### Additional Contacts

TRICARE For Life

Wisconsin Physicians Service-Military and Veterans  
Health

1-866-773-0404

[www.TRICARE4u.com](http://www.TRICARE4u.com)

### More Resources

TRICARE Website

[www.tricare.mil](http://www.tricare.mil)

Publications

[www.tricare.mil/publications](http://www.tricare.mil/publications)



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## Are you looking for a Job?

Contact the Military and Family Readiness Center (M&FRC) for assistance with:

- Job Search Strategies
- Resume Assistance
- Interviewing Skills
- Information on Federal Jobs and more!

*The M&FRC staff is ready to assist you with your employment goals!*

Contact M&FRC at (671) 366-8136 or email [36fss.fsh@us.af.mil](mailto:36fss.fsh@us.af.mil) for more information.

**For employment opportunities, contact the following agencies**

### Regional NAF Human Resources Office

Joint Region Marianas

[www.militarymwrquam.com/careers](http://www.militarymwrquam.com/careers)

Phone: (671) 349-1154/2154/2210/5154/3154

Email: [JRMJ9NAFHRO@us.navy.mil](mailto:JRMJ9NAFHRO@us.navy.mil)

### USAF 36 FSS Civilian Personnel Office

Phone: (671) 366-3674/671-366-3677

Email: [andersenstaffing@us.af.mil](mailto:andersenstaffing@us.af.mil)



### DON Human Resources Office

Phone: (671) 333-4063/671-366-6817

Email: [JRMHRO@oconus.navy.mil](mailto:JRMHRO@oconus.navy.mil)

The Federal Government's Official Employment Website - [www.usajobs.gov](http://www.usajobs.gov)



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**FORCE**  
SUPPORT SQUADRON

**MWR**  
MORALE, WELFARE AND RECREATION  
NAVAL BASE GUAM

**MCSCS**  
MARINE CORPS  
COMMUNITY SERVICES

# NAF HRO

## NON-APPROPRIATED FUND HUMAN RESOURCES OFFICE





## Contact us

Top of the Rock Bldg #26006  
(behind the Main Exchange)

Open Daily, 11 AM - 6 PM

Office: (671) 654-4876

Web: [guam.uso.org](http://guam.uso.org)

Facebook: [@USOAndersen](https://www.facebook.com/USOAndersen)

## Center Is Open At Phase 2

### Limited Operations

Active Duty military +  
ADULT dependents 18+ only  
(Allied Forces are welcomed)  
Max capacity 36 Family room,  
theater closed, conference room  
by reservations.

### Food & Beverages

Assisted Service (NO Self-service)  
Disposable plates, utensils  
Pre-packaged, single serving  
snacks, chips, Infusion treats,  
Winchell's donuts, Hotdogs/ Chili  
Dogs w/ condiments, Chili & Rice  
Sodas & bottled water.

### Safety Measures

Mask is required for entry,  
6 ft. Social distancing,  
sanitizing stations/safety shields,  
PPE for staff and volunteers,  
CDC compliance cleaning  
standards.

### Connectivity

24/7 Wi-Fi, computers and CAC  
readers, local/long distance calls,  
printing.

### Relaxation

Massage Chairs, Xbox/PS5, Cable  
TV with over 80 channels.



IT BEGINS WITH YOU,  
*Our mission,  
your passion.*

Volunteering for our award-winning USO Andersen is unlike any other opportunity you will find. You will be joining an enthusiastic and passionate team in an organization with a history that spans more than seventy-five years. We are currently recruiting volunteers to support our USO Andersen center operations and special events. Join the Force behind the Forces today!

## Center Representative

Volunteers support the day-to-day operations inside our USO Andersen center where we serve an average of 2,000 service members and their families each month. Duties include welcoming guests and checking their IDs, providing information about our USO and local community, ensuring the center is clean and organized, preparing and cooking food, monitoring and restocking supplies, and assisting guests with computers, games, televisions, phone calls, and more. Center representatives must be at least 18 years old and are asked to commit to a set 2-hour minimum weekly shift (shift availability varies and is based on).

## Outreach/Special Events

Volunteers support USO Andersen programs or special events outside of the center such as military deployments, homecomings, and outreach events. Specific duties and working environments will vary depending on the type of event. Some of our annual events include the Golf for Our Heroes, Run for Our Heroes, International Asian Bazaar, Holiday Arts & Crafts Fair, and Home for the Holidays Thanksgiving and Christmas Dinners. This opportunity is ideal if you prefer a one-time or short-term quarterly commitment.

**Register to volunteer today at [volunteers.uso.org](http://volunteers.uso.org).  
Visit [guam.uso.org](http://guam.uso.org) to learn more about USO Guam.**



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# ACTIVITIES & ATTRACTIONS ON GUAM

## ALL ABOUT GUAM

1

### **Watch the sun set at Two Lovers Point**

Two Lovers Point is a large cliff that rises 368 feet from the reef below, and offers views of both the eastern and western sides of the island.

2

### **Scuba Dive and Snorkel at Gab Gab Beach**

Gab Gab beach is located on the Naval Base and is a great place to see schools of fish and the occasional Black-Tip Reef Shark!

3

### **Hike Mount Lam Lam**

Mount Lam Lam is known as the tallest mountain on earth because it starts all the way down in the Marianas Trench.

4

### **Golf**

Guam is home to 7 different courses so you are sure to find one that fits your skill level.

5

### **Visit Chamorro Village**

The Chamorro Village is full of many different gift shops that feature the work of local artists and craftsmen. Wednesdays the village hosts a night market with live music and dancing!

6

### **Visit the War in the Pacific National Historical Park**

Spend time seeing the 7 park areas, located on land & under water, honoring all who were a part of WWII in the Pacific.

7

### **Explore Sagan Kotturan**

The center serves as a co-operative site hosting Chamorro artisans and cultural practitioners which include traditional methods of farming, cooking, and healing. It is a great place that showcases Guam's rich history and the evolution of culture.

8

### **Camp at Tarague Beach**

Andersen Air Force Base is home to more than one beautiful beach. Spend some time camping and swimming while you're here! You can even see the neighboring island of Rota on a clear day!

9

### **Experience a Dance Dinner Show**

Many hotels in Tumon offer dance shows that offer great entertainment while also showcasing the amazing talents of the dancers, as well as some history of the island.

10

### **Take the Southside Tour**

The southern end of the island is full of delicious local cuisine, scenic mountain ranges, and Chamorro culture. Check it out when you take a drive around the southern tip of the island!

*\*The suggested activities above do not constitute DOD endorsement of the activity, location, or company associated with the items listed.*



# DO'S AND DO NOT'S



**DO** wear sunscreen, sun-protective coverings (hat, glasses, long-sleeved shirts etc.) and limit sun exposure.



**DO NOT** underestimate the sun.



**DO** wear light, free comfortable clothing as the climate here is hot and humid.



**DO NOT** wear heavy clothing such as winter clothes.



**DO** explore with friends/family, inform someone who will not be participating just in case an emergency occurs.



**DO NOT** go exploring the island alone.



**DO** visit a museum, go on guided hikes, or join a culture club to learn more about local artifacts.



**DO NOT** touch, sit or stand on local artifacts.



**DO** check weather and water conditions before every hike and water activity.



**DO NOT** assume weather and water conditions for the day.



**DO** hide your valuables or leave it home.



**DO NOT** leave your valuables in plain view where someone can easily steal it.



**DO** learn major landmarks and ask directions from an open business should you get lost.



**DO NOT** rely on street signs for orientation.



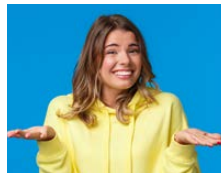
**DO** remove your flip-flops/shoes when entering a local's home.



**DO NOT** enter a local's home with your flip-flops/shoes.



**DO** bring a dish or something to the BBQ.



**DO NOT** show up to a BBQ empty handed.



**DO** pack a plate to go - "balutan".



**DO NOT** decline packing food to go when leaving a BBQ.



# EMERGENCY MANAGEMENT INFORMATION

## Emergency Warning & Notification Helpful Contact Information

TO REPORT FACILITY DAMAGE  
(671) 366-2916/2917/2918

TO REPORT HOUSING DAMAGE  
(671) 366-6240 (FH)  
(671) 366-9572 (UH)

PA FACEBOOK: @  
[Andersen36WG](#)

NOAA WEATHER STATION  
162.550 / 162.400 MHz

BE READY INFORMATION  
[www.beready.af.mil](http://www.beready.af.mil)

AFPAAS (AF ACCOUNTABILITY)  
[afpaas.af.mil](http://afpaas.af.mil)

## Typhoons

Guam lies in Typhoon alley, which is at the greatest risk for Typhoons. Typhoons can happen at any point in the year.


- A typhoon is a large-scale tropical storm that occurs west of the International Date Line.
- A typhoon has sustained wind speeds of at least 74 mph.
- Know and be aware of your TCCOR levels and the actions to take for you and your family.
- Have your typhoon kit ready at all times; stores will experience higher volumes during times of emergencies.
- Ensure safety of all family members including pets; remember they are just as scared as you are.







## Flash Floods


- Occur with little or no warning
- 6" of moving water can float your vehicle
- 3' of water can move an adult
- Water pools on many Guam roads
- Be mindful of hydroplane hazards





### U.S. AIR FORCE EMERGENCY NOTIFICATION SIGNALS

IF YOU HEAR	THIS INDICATES	INDIVIDUAL ACTIONS
 <p><b>DISASTER WARNING</b> 3-5 Minute Steady Tone</p>	A Disaster/Incident is Imminent or in Progress	<ul style="list-style-type: none"> <li>• Be Alert</li> <li>• Take Cover or Evacuate to Safety</li> <li>• Follow Instructions</li> <li>• Account for Personnel</li> </ul>
 <p><b>ATTACK WARNING</b> 3-5 Minute Wavering Tone</p>	An Attack/Hostile Act is Imminent or in Progress	<ul style="list-style-type: none"> <li>• Be Alert</li> <li>• Execute Security Measures</li> <li>• Follow Instructions</li> <li>• Account for Personnel</li> </ul>
 <p><b>SHOOTER WARNING</b> Lockdown Lockdown [Location] Lockdown Phrase Repeats 3 Times</p>	Active Shooter Incident is in Progress	<ul style="list-style-type: none"> <li>• Remain Calm</li> <li>• Implement Lockdown Procedures Based on Your Location</li> </ul>
 <p><b>ALL CLEAR</b> Voice Announcement</p>	Immediate Disaster or Threat has Ended	<ul style="list-style-type: none"> <li>• Remain Alert</li> <li>• Account for Personnel</li> <li>• Report Hazards, Injuries, and Damage</li> </ul>



[www.BeReady.af.mil](http://www.BeReady.af.mil)  
580010316



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## Survival Kit

It's always good to keep a survival kit in your home. You never know when you're going to get hit with a natural disaster. Here's a general list of what you should keep in your kit. De-pending on where you are located you might have to add items to your kit.

- Water
- First-aid Kit
- Flashlight
- Cell phone
- Cash
- Personal medications
- Car maintenance kit
- Canned food and can opener
- Propane Stove
- Baby Supplies
- Battery operated radio
- Towels
- Pet supplies

## Housing Preparation

- Close and lock storm shutters
- Secure items that could be taken by powerful winds (i.e. Trampolines/Canopies/Grills/Children's toys/Coconuts)
- Check your generator prior to storm arrival and have extra fuel on hand.
- Don't use your generator until the storm has passed
- Ensure main breaker switch is available
- Have supply kit in an accessible and central location

## Know your TCCOR Levels

### TCCOR 4

Winds of 58MPH/50 knots possible within 72 hours

### TCCOR 3

Winds of 58MPH/50 knots possible within 48 hours

### TCCOR 2

Winds of 58MPH/50 knots possible within 24 hours

### TCCOR 1

Winds of 58MPH/50 knots possible within 12 hours

### TCCOR 1C

Winds of 40-57MPH/35-49 knots sustained are occurring

### TCCOR 1E

Winds of 58MPH/50 knots are or  $\geq$ 69MPH/60 knots are occurring

### TCCOR 1R

Storm/Hazards have passed. Recovery personnel authorized movement. All Clear: The storm has passed. Personnel authorized movement but with caution.

**\*Guam is always in TCCOR 4**

# TYPHOON MADDY

## INDOOR/OUTDOOR TYPHOON PREPARATIONS



For more information, please call 475-9600 or visit [www.ghs.guam.gov](http://www.ghs.guam.gov)



## GUAM IS TYPHOON READY!

### INDOOR TYPHOON PREPARATIONS

- Cover all beds and other items with plastic to protect from water seeping in around windows/doors.
- Roll carpets up and away from doors, arrange flashlights, lanterns, candles, and lighters in places where they can be easily found.
- When, or if the power goes out unplug all appliances; this will prevent damage from power surge when power is restored.

### OUTDOOR TYPHOON PREPARATIONS

- Tie down tin-covered roof extension with cables.
- Secure all loose items that can become airborne during high winds.
- Take down all lawn umbrellas and temporary canopies.
- Secure plywood or typhoon shutters on windows.
- Remove and secure or waterproof window air conditioners.
- Fuel your car; service stations may be closed after the storm.
- Ensure that the main gas valve is shut off.
- Stay indoors until **Condition Four** is declared.



## 2019 JOINT REGION MARIANA'S GUAM WATER SAFETY VIDEO



With Guam's seas offering a wide range of water activities occurring year-round, the potential for MISHAPS is HIGH.

This water safety video will provide need-to-know information on how to avoid dangerous situations when planning a day on the water. It is useful to both local residents of Guam and military personnel and their families who are new to or will be stationed on the island. Click on video to play or view it here:

<https://youtu.be/fTVJsEI3wTg>

## 2019 JOINT REGION MARIANA'S GUAM HIKING SAFETY VIDEO

Safety first while you enjoy Guam's many outdoor activities!

Joint Region Marianas presents its new hiking safety video which is full of information that will help you plan, execute, and get back home safely from your hike without the need of emergency assistance. Click on video to play or view it here: <https://youtu.be/yQOt2CtUvI8>



## 2019 JOINT REGION MARIANA'S GUAM CULTURAL AWARENESS VIDEO



Guam: Where America's Day and Defense Begins

Within our 214 square-mile island, one can find a rich history, a philosophy of respect and cooperation, diverse cultural symbols and deep-rooted traditions. In this cultural crash course, you'll learn about those very elements that make Guam special. Click on video to play or view it here:

<https://youtu.be/OeHzZkRPBCE>



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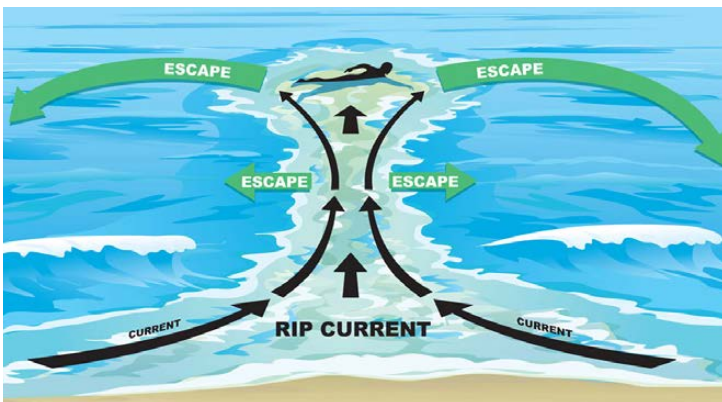
**AAFB Beaches; *NO water entry* - except for Tarague Beach as follows:**

- *Swim in buoyed areas at own risk, no lifeguard (0630-1830L only)*
- *No driving on beaches or scuba diving at Andersen AFB*
- *Obey Beach Flag Conditions and posted signs*
- *For water sports, local alerts, and current conditions call 211*

**Caught in a Rip tide?**

REMEMBER TO:

- Don't panic and remain calm
- Don't swim straight back to shore
- Don't try to swim against the current
- Remove yourself from the current by swimming perpendicular to the current (parallel to the coast)
- Once you see a break in waves, you may be able to swim/climb over the reef & swim to shore
- If the water is too deep or the current is too strong for you to hold yourself in place, let the current take you and it will eventually slow down as you float further from the coast, then swim parallel to the coast for a few feet and then swim back to shore.



**Warning: reef walk prohibited!**  
**Rip currents can pull you over the reef!**

**Read and heed all warning signs!**

BEACH FLAG CONDITIONS:

- Red – Do not enter water
- Blue/Purple – Do not enter water
- Green/Yellow – Swim with caution

**CY16 Recovered Unexploded Ordnance (UXO)**

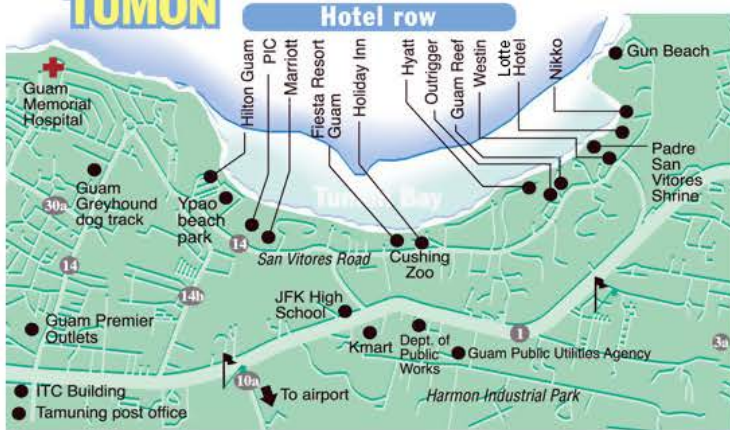


Through time UXOs can start to blend in with the landscape. If you happen upon one here are some procedures to follow:

- **DO NOT PICK IT UP OR DISTURB THE AREA AROUND IT!**
- If possible, establish a 300ft cordon
- While **911** will get the proper personnel notified, for faster response please keep these numbers in mind:  
If on AAFB call the Command Post (671) 366-2981  
If on a Naval Installation call the ROC (671)349-4003



# TUMON



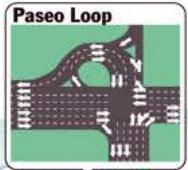
- A** Plaza De España, Hagåtña
- B** Latte Stone Park
- C** War in The Pacific National Historical Park
- D** Fort Nuestra Senora de la Soledad
- E** Marianas Military Museum
- F** Gadao's Cave
- G** Talofofo Caves
- H** Two Lovers' Point
- I** Southern Mountains Overlook
- J** Gov. Joseph F. Flores Beach Park
- K** East Hagåtña Beach
- L** Adelup Park
- M** Guam Veterans Cemetery
- N** Nimitz Beach
- O** Inarajan Pool
- P** Ipan Beach
- Q** Tarzan Falls

# Welcome to guam



## Legend

- = Golf courses
- I** = Route numbers
- A** = Vista sites



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# INSTALLATION MAPS & DIRECTORIES



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# ANDERSEN AFB



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## AREA CODE: 671

### EMERGENCY/MEDICAL

- 01 3C Fire Department 366-5284 | Bldg. 17002
- 04 4B 36 Wing Medical Clinic 366-9355 | Bldg. 26012
- 34 2D Andersen Veterinary Clinic 366-3205 | Bldg. 20011


### FOOD & BEVERAGE

-  08 3C Gecko Grill 653-9713 | Bldg. 25005
- 09 4B Popeyes 653-0545 | Bldg. 24016
- 09 4B Subway 653-6775 | Bldg. 24016
- 09 4B Taco Bell 653-4817 | Bldg. 24016
- 09 4B Charley's 653-0545 | Bldg. 24016
- 09 4B Infusion Coffee & Tea 653-8743 | Bldg. 24016
- 14 1A Bamboo Willies 653-9814 | Bldg. 9509
-  23 6C Meridian Cafe 366-4654 | Bldg. 1091
-  23 6C Shakey's Cove 366-4655 | Bldg. 1091
- 32 3C Commissary 366-2264 | Bldg. 22021

### BASE EXCHANGE

- 09 4B Base Exchange 653-1141 | Bldg. 24016
- 09 4B Stripes (Alterations) 653-8595 | Bldg. 24016
- 09 4B Vitamin World 653-2547 | Bldg. 24016
- 09 4B Barber Shop 653-8599 | Bldg. 24016
- 09 4B Stylique Salon 653-8598 | Bldg. 24016
- 09 4B The Cleaners 653-8596 | Bldg. 24016
- 09 4B NTT DoCoMo Pacific 688-2273 | Bldg. 24016
- 09 4B GTA Communications 671-1513 | Bldg. 24016
- 09 4B The Spa 653-7858 | Bldg. 24016
- 09 4B New Car Sales 653-3154 | Bldg. 24016

### SUPPORT SERVICES

- 02 5A Airman's Attic Bldg. 1728 AB
- 03 4A Housing Office 366-2127 | Bldg. 1723
- 29 3C Loan Locker 366-8136 | Bldg. 22026
- 29 3C Consolidated Support Center | Bldg. 22026
- 29 3C Military & Family Readiness Center 366-8136  
Bldg. 22026
-  29 3C ID Cards/ DEERs Office 366-2276 | Bldg. 22026
- 38 2B AAFB Visitor Control Center 366-5477 | Bldg. 14615

### OFF BASE

School Liaison Officer (SLO) 349-6251  
Bldg. 203, Nimitz Hill



### FITNESS & RECREATION

-  08 3C Gecko Lanes Bowling 366-5085/5117 | Bldg. 25005
-  10 4A Auto Skills 366-2745 | Bldg. 26051
- 12 3A Arc Light Park & Stage Area
- 13 1B Sirena Beach 366-5197
- 14 1A Tarague Beach 366-5197
- 15 5B Andersen Pool 366-3202 | Bldg. 1621
-  16 4B Tickets and Travel 366-2586 | Bldg. 26006
-  16 4B Liberty Center 366-2586 | Bldg. 26006
-  08 3C Library 366-4291 | Bldg. 25005
-  19 3C Outdoor Recreation 366-5197 | Bldg. 25018
- 19 3C Arts & Crafts 366-4248 | Bldg. 25018
-  21 4C Coral Reef Fitness Center 366-6100 | Bldg. 25045
-  22 3C Meehan Conference Center | Bldg. 22023
- 23 6C Palm Tree Golf Course 366-4653 | Bldg. 1091
- 24 5B Dog Park 366-5197

### CHILD & YOUTH

- 25 5A Child Development Center 366-1601 | Bldg. 1625
- 25 5A Child Development Homes 366-1601 | Bldg. 1625
- 27 5B School Age Care 366-3490/91/92 | Bldg. 1622
- 27 5B Youth Sports 366-1650 | Bldg. 1605
- 27 5B Youth Programs/Teen Center 366-1640 | Bldg. 1605
- 28 5B Andersen Elementary School 366-1511 |  
Bldg. 14057
- 28 5B Andersen Middle School 366-3880 | Bldg. 14057

### OTHER

- 06 4A Gas Station/Mini-Mart 366-2574 | Bldg. 21000
- 07 4B Post Office 366-8777 | Bldg. 24018
- 10 4A Car Care Center 653-9386/2886 | Bldg. 26051
- 11 3C New Car Sales 653-7741/2 | Bldg. 25006
- 11 3C Used Car Lot 366-5197 | Bldg. 25018
-  16 4B Top of the Rock | Bldg. 26006
- 20 2D Pet Lodge 366-5020 | Bldg. 20016
-  23 6C Sunrise Conference Center 366-4655 | Bldg. 1091
- 30 3C Andersen Chapel I 366-6139 | Bldg. 22024
- 31 5A Andersen Chapel II 366-2913 | Bldg. 1623
- 33 2C Airport Terminal Entry | Bldg. 17002
- 35 5B Andersen Gateway Inns & Suites 362-5501 | Bldg. 2700
- 35 5B Andersen Lodge 362-5511/2/3 | Bldg. 27006
- 36 5B AGIS Visitors Quarters 362-5511/2/3 | Bldg. 1656
- 37 3C Bank of Guam 366-8371/2 | Bldg. 26005



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**AREA CODE: 671**

## EMERGENCY/MEDICAL

- 01 3B Fire Department 339-3474 | Bldg. 1575
- 02 2B Navy-Marine Corps Relief Society 564-1880  
Bldg. 39 Hibiscus Drive
- 03 2B Branch Medical & Dental Clinic 344-9222
- 04 4D Security 339-3414 | Barracks 6003
- 34 4D Boller Veterinary Clinic 333-3225 | Bldg. 104
- 39 3C Naval Base Guam CDO 777-1809 | Bldg. 3190
- 43 4D U.S. Coast Guard 564-8724 | Bldg. 308

## FOOD & BEVERAGE

- 06 3C Subway 565-8199 | Bldg. 1760/1763
-  07 5A Torpedoes & Tomahawks 564-1833/4 | Bldg. 75
-  08 5A First Strike Bowling Center 564-1828 | Bldg. 600
-  15 1C Clipper Landing 989-0988
- 08 6C Domino's Pizza 564-3036 | Bldg. 600
- 09 6C Panda Express 564-2388 | Bldg. 258
- 09 6C Raising Cane's | Bldg. 258
- 09 6C Oki-Suzhi | Bldg. 258
- 32 6C Commissary 339-5173 | Bldg. 275
- 42 6C Wendys 564-8800









## NAVY EXCHANGE

- 06 3C NEX Gas Station/Mini-Mart 565-0764  
Bldg. 1760/1763
- 09 6C NEX Barber Shop 564-3131 | Bldg. 258
- 09 6C NEX Beauty 564-3110 | Bldg. 258
- 09 6C NEX Main Store 564-3178 | Bldg. 258
- 09 6C NEX Uniform/Tailor Shop 564-3193
- 10 6D NEX Rent-A-Car 564-1870 | Bldg. 257
- 10 6C NEX Autoport Service Center 564-0661 | Bldg. 257
- 11 5C NEX New Car Sales 564-3259 | Bldg. 258A
- 12 6D NEX Home Gallery (Dry Cleaning) 564-3205/6  
Bldg. 256
- 19 5C NEX Home Center 564-3211-3 | Bldg. 700

## OFF BASE

School Liaison Officer (SLO) 349-6251  
Bldg. 203, Nimitz Hill

## FITNESS & RECREATION

-  08 5A First Strike Bowling Center 564-1828 | Bldg. 600
- 13 1A Gab Gab Beach 969-1826 (No glass & dogs allowed)
- 14 1B San Luis Beach 969-1826 (No glass & dogs allowed)
- 16 5C Dadi Beach 969-1826 | Dogs Allowed
- 17 2B Outdoor Recreation Warehouse | Bldg. 1986
-  18 2B Sumay Marina 969-1826/685-5925 | Bldg. 1985
-  18 2B Outdoor Recreation 969-1826 | Bldg. 1985
- 19 5C MDA Dive Shop 564-6321 | Bldg. 700
-  20 4A Liberty Center 564-2280 | Bldg. SB1
-  20 4A Library 564-1836 | Bldg. SB1
- 21 5B Captain's Cup & Intramural Sports 333-2249/2461  
Bldg. 1980
-  21 5B Charles King Fitness Center & Pool 333-2049  
Bldg. 1980
-  21 5A Tickets and Travel 564-1833/4 | Bldg. 75
-  22 5A Big Screen Theater 564-1830 | Bldg. 1981
- 23 4A Driving Range 685-5925
- 24 5B Auto Skills 564-1827 | Bldg. 1982-A
- 24 5B Community Center 989-2301 | Bldg. 1982-A

## CHILD & YOUTH

- 25 5A Child Development Center 333-1844/5 | Bldg. 1983
- 26 5A Teen Center 339-6410 | Bldg. 1982-B
- 27 5B School Age Care 339-6410 | Bldg. FH-01
- 28 2B McCool Elementary/Middle School 339-8676 |  
Bldg. 100

## OTHER

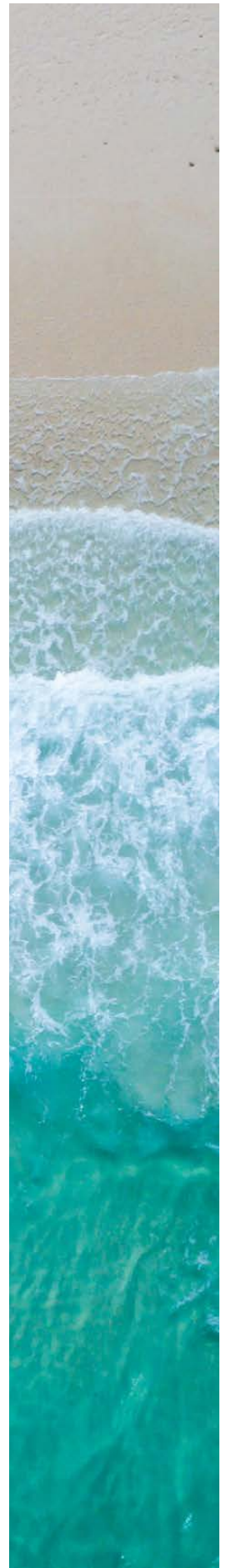
- 02 2B NMCRS Thrift Store 564-1879/80 | 39 Hibiscus Drive
- 04 5A Navy College 339-8291 | Barracks #1
- 04 5A Navy Legal Service Office 333-2061 | Barracks 1A
- 04 5A Bank of Guam 564-2937 | Barracks 2
- 04 5A Post Office 339-3292 | Barracks 4
- 21 5B MWR Admin Office 339-3494 | Bldg. 1980
- 20 4A Unaccompanied Housing 333-2284 | Bldg. SB1
- 29 3C Laundromat 564-3178/9 | Bldg. 1988
- 30 3A Navy Gateway Inns & Suites 339-5259 | Bldg. 2000
- 31 3B Naval Base Guam Chapel 339-2126 | Bldg. 1984B
- 33 4D Fleet & Family Support Center 333-2056 | Bldg. 106
- 35 4D T. Stell Newman Visitor Center 333-4050 | Bldg. 1657-B
- 36 4D NBG Visitor Control Center 339-1280 | Bldg. 1657-A
- 36 4D ID/CAC Card Processing Office 339-8301 | Bldg. 1657-A
- 37 4D Navy Federal Credit Union 1-888-842-6328  
Bldg. 1657-C
- 38 3C Naval Base Guam Quarter Deck 355-1110 | Bldg. 3190
- 39 3C Family Housing 333-2081 | Bldg. 3190
- 39 3C Personal Property (Household Goods) 333-2045  
Bldg. 3191
- 40 3C Vehicle Processing Center 339-2205 | Bldg. 3179
- 41 4C Self-Help 339-5246 | Bldg. 365

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MWR Tickets & Travel Office  
ANDERSEN AIR FORCE BASE  
Top of the Rock (*enter through the USO*)  
Bldg. 26006 Davis Ave  
Monday - Friday | 9 a.m. - 5 p.m.  
Closed Weekends & Federal Holidays  
\*OPEN BY APPOINTMENT ONLY  
(e) [36fss.itt.ticketsandtravel@us.af.mil](mailto:36fss.itt.ticketsandtravel@us.af.mil)  
(p) (671) 366-1476/2586

MWR Tickets & Travel Office  
NAVAL BASE GUAM  
Bldg. 1980A Haputo Road  
*Located inside the Charles King Fitness Center.*  
Monday, Wednesday - Friday | 9 a.m. - 5 p.m.  
Closed Tuesdays, Weekends & Federal  
Holidays  
(e) [mwrguamitt@gmail.com](mailto:mwrguamitt@gmail.com)  
(p) (671) 989-2301



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# 36FSS & MWR PROGRAMS



VISIT MWR GUAM WEBSITE



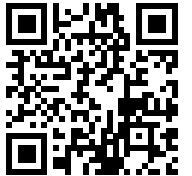
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MWR at Andersen Air Force Base & Naval Base Guam

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# FAST FACTS



## AAFES/BX

### HOURS OF OPERATION:

Monday through Saturday 9 a.m. – 8 p.m.  
Sunday 9 a.m. – 7 p.m.

WEBSITE: [www.shopmyexchange.com](http://www.shopmyexchange.com)

FACEBOOK PAGE: [Andersen Exchange](#)

PHONE NUMBER: (671) 653-1141

## COMMISSARY

### HOURS OF OPERATION:

Monday through Sunday 8 a.m. – 10 a.m.  
(20 items or less at self-checkout)  
10 a.m. – 7 p.m. (regular shopping)  
Monday is self-checkout only

### WEBSITE:

[www.commissaries.com/shopping/click-2-go](http://www.commissaries.com/shopping/click-2-go)

FACEBOOK PAGE: [Andersen Commissary](#)

PHONE NUMBER: (671) 366-2264



## CORAL REEF FITNESS CENTER

### HOURS OF OPERATIONS:

Monday through Friday 6 a.m. – 10 p.m.  
Sunday through Saturday 8 a.m. – 6 p.m.

FACEBOOK: [36FSS](#)

WEBSITE: [aafb.militarymwrquam.com/sports-fitness](http://aafb.militarymwrquam.com/sports-fitness)

PHONE NUMBER: (671) 366-6100



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# Do Your Part to Stop Terrorism



## U.S. AIR FORCE **EagleEyes** WATCH.REPORT.PROTECT.

### The first step is knowing what to look for.

Always keep an Eagle Eye out for these suspicious behaviors:

#### >> Surveillance.

Someone recording or monitoring activities, including the use of cameras (both still and video), note taking, drawing diagrams, writing on maps, or using binoculars or any other vision-enhancing device.

#### >> Elicitation.

Anyone or any organization attempting to gain information by mail, fax, telephone, or in person about military operations or people.

#### >> Tests of Security.

Any attempts to measure reaction times to security breaches or to penetrate physical security barriers or procedures.

#### >> Acquiring Supplies.

Purchasing or stealing explosives, weapons, ammunition, uniforms, decals, flight manuals, passes or badges (or the equipment to manufacture them), or any other controlled items.

#### >> Suspicious Persons Out of Place.

People who don't seem to belong in the workplace, neighborhood, business establishment, or anywhere else. This also includes suspicious border crossings, stowaways aboard ship, or people jumping ship in port.

#### >> Dry Run.

Putting people into position and moving them about without actually committing a terrorist act such as a kidnapping or bombing. An element of this activity could also include mapping out routes and determining the timing of traffic lights and flow.

#### >> Deploying Assets.

People and supplies getting into position to commit the act. This is the last opportunity to alert authorities before the terrorism occurs.



U.S. AIR FORCE

**CALL 24 HOURS PER DAY (671) 366-2910 or (671) 366-2987**



# AAFB HELPFUL TELEPHONE NUMBERS

**Guam Area Code: 671**  
**DSN Prefix: 315**

Scan QR code to  
 visit the MFRC  
 Facebook page



<b>EMERGENCY.....911</b>
<b>SECURITY FORCES (MAIN LINE).....362-4638</b>
<b>LAW ENFORCEMENT DESK.....366-2910 (Press 2)</b>
<b>SF ARMORY.....366-3110 (Press 6)</b>
<b>PASS &amp; ID.....366-5650/5243 (Press 1)</b>
<b>POLICE SERVICES.....366-1145 (Press 4)</b>
<b>SF INVESTIGATIONS.....366-7098 (Press 7)</b>
<b>AAFB COMMAND POST.....366-2981</b>

<b>Airman Against Drunk Driving.....366-RIDE(7433)</b>
<b>Alcoholics Anonymous (AA).....646-SAFE(7233)</b>
<b>Andersen Operational Spt Team.....366-2419</b>
<b>American Red Cross ..... 1-877-272-7337</b>
<b>Base Operator/JRM Call Center .....366-1110/355-1110</b>
<b>Bomb Disposal (EOD, duty hours) ..... 366-5198</b>
<b>Bomb Disposal (EOD, after hours) ..... 688-9322</b>
<b>Domestic Violence Hotline..... Local: 477-5552</b>
<b>.....National: 1-800-799-7233(SAFE)</b>
<b>Emergency Shelter .....475-7100</b>
<b>Fire Department Dispatch.....366-5284</b>
<b>Guam Behavioral Health &amp; Wellness Center</b>
<b>(GBHWC).....647-5440</b>
<b>Crisis Hotline.....647-8833</b>
<b>SARC 24/7 Helpline .....366-SARC(7272)</b>
<b>Sanctuary 24-hour Hotline .....475-7100</b>
<b>Suicide Prevention Center.....1-800-273-TALK (8255)</b>
<b>Sexual Abuse Hotline.....477-5552</b>
<b>Teen Line.....1-800-786-2929 (800-RUNAWAY)</b>
<b>Teen Suicide Hotline.....1-800-552-8336</b>
<b>OSI (during duty hours) ..... 366-2987</b>
<b>OSI (after hours) ..... 362-3000</b>
<b>Poison Control Center ..... 1-800-222-1222</b>
<b>Women’s Shelter.....648-5888</b>
<b>Youth Shelter.....649-1673</b>
<b>AAFES/BX .....653-1141/ 653-1136</b>
Alteration Shop..... 653-8595
Barber Shop..... 653-8599
GTA Communications ..... 653-6266/644-4482
New Car Sales ..... 653-3154
NTT DoCoMo Pacific.....688-2273/2355
Military Clothing Sales..... 653-8624
Stylique Salon ..... 653-8598
The Spa ..... 653-7858
The Cleaners.....653-8596
Vitamin World..... 653-2547
<b>Agent Letters (USA/USAF Sponsor).....366-7171</b>
<b>Military &amp; Family Readiness Center (M&amp;FRC).366-8136</b>
<b>Air Force Aid .....703-972-2604</b>
<b>Air Force Aid (After Hours).....571-314-3628</b>
<b>Air Force Aid Email.....ea@afas-hq.org</b>
<b>Airman Leadership School..... 366-6292</b>

Air National Guard (I.D. Card Section) .....	344-1107
Alee Shelter Office .....	648-5888
Emergency Hotline.....	648-4673
American Red Cross-Guam Chapter .....	472-6217/9
American Red Cross-AAFB Office.....	688-0283
Andersen Passenger Terminal (PAX).....	366-5135
Area Defense Council (ADC).....	366-2281
Arts & Crafts/Skills Development Center.....	366-4248
Auto Hobby Shop.....	366-2745
Bank of Guam (AAFB Branch) .....	653-8371/2
Bowling Center (Gecko Lanes).....	366-5117/5085
Boy Scouts (Andersen Chapter) .....	489-6921
Boy Scouts (Guam District).....	649-0639
Car Rental Andersen (National Car Rental).....	653-7368
Chapel 1 & 2 (AAFB).....	366-6138/9
Chapel (NBG).....	339-2126
Charles King Fitness Center (NBG).....	333-2049
Child Development Center (CDC).....	366-3490
Child Protective Services (CPS) .....	475-2653/72
Civil Engineer Service Call.....	366-2916
Civilian Pay Office (Finance) .....	366-4586
Civilian Personnel Office (CPO).....	366-3674/77
Clinic (AAFB).....	366-9355(WELL)
Website: .....	www.tricareonline.com
Appointments .....	Press 1
Pharmacy/Lab/Radiology/Immunizations.....	Press 2
TRICARE/Medical Records/Referral Management/	
Patient Advocate.....	864-8559
All Others .....	Press 4
Dental .....	366-6750
EFMP .....	366-2853
TRICARE.....	366-1091
Mental Health Clinic (AAFB) .....	366-5125
Public Health (AAFB).....	366-4147
Commissary (AAFB - I.D. Desk).....	366-2264
Commissary Deli (AAFB) .....	366-4782
Commissary (NBG) .....	339-7156
Community Correction Officers.....	735-5170
Coral Reef Fitness Center .....	366-6100
Credit Union (Navy Federal).....	888-842-6328
Credit Union (Pentagon) .....	1-800-247-5626
Defense Logistics Agency (DLA) Documents ....	339-7195/8102
DLA- DRMO .....	339-7147
Dept. of Labor (American Job Center FMKA	
-One-Stop Career Ctr.).....	475-7000/1
Department of Revenue & Taxation	
Website.....	www.guamtax.com
Driver’s License Bureau .....	635-7651/1761/62
Motor Vehicle Registration .....	635-7652/1886
Education Office (AAFB).....	366-3170
Equal Opportunity (EO) Office.....	366-5111
Family Advocacy Program (FAP).....	366-5167
Finance (Mil Pay/Travel/Customer Svc).....	366-1770



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Food/Dining (AAFB)	
Bamboo Willie's	366-2730/4655
Burger King	653-0782
Gecko Grill	653-9713
Shakey's Cove	366-4655
Meridian Café	366-4655
Magellan Dining Facility	366-5158
Food Court (BX)	
Charlie's	653-0545
Froots	653-1194/95
Infusion Coffee & Tea	653-8743
Pizza Hut	653-4812-4
Popeyes	653-0545
Subway	653-6775/2925
Taco Bell	653-4817
Food Stamps Office (Dededo)	735-7305
Furniture Management Office (FMO)	Contact Housing
Furniture Mart (Navy Exchange)	564-3205/6
Gas Station (AAFB)	653-4677
Gas Station (NBG)	565-0764
Girl Scout Center	646-5652
Golf Course (Palm Tree)	366-4653
Hertz Car Rental	646-5875
HSC-25 Quarterdeck	366-6410
Home Depot	648-0440
Hospital (GMH)	647-2330/2555~9
Emergency Number	647-2222
Emergency Room	648-7909-12
Hospital (Navy)	
Emergency Room	344-9232/9314
Central Appointments	344-9202
Hospital Information (Quarterdeck)	344-9340
Mental Health (Navy)	344-9401
Pediatric Appt. Line	344-9202 (After Hours Line)
	344-9418 (Regular Hours Line)
Housing Maintenance (AAFB)	366-7217
Housing Office (AAFB)	366-2127
Housing Office (NBG)	333-2081/2
Immigration Services (U.S. Citizenship)	1-800-375-5283
Inspector General (IG) Hot Line	366-5367
ITT (Information/Tickets/Tours)	366-2586/1476
Legal Office	366-2937
Library	366-4291
Lodging	362-5501/2
Meehan Conference Center (Base Theater)	366-1320
	Reservations for Official Functions:
	<a href="https://usaf.dps.mil/sites/andersen/WingStaffAgencies/36WGCCP/SitePages/Previous-event.aspx">https://usaf.dps.mil/sites/andersen/WingStaffAgencies/36WGCCP/SitePages/Previous-event.aspx</a>
Military & Family Life Counselors (MFLC)	
Andersen AFB (AAFB)	689-0526
Child & Youth (CYB)	480-8793
Northwest Field (NWF)	480-4753
Military Personnel Flight - MPF (I.D. CARDS)	362-4812
Morale Call Line	366-1110/355-1110
MWR Administration Office	333-3494
NAF HRO	349-1154/2154/2210
National Guard Express/Shoppette	734-1409
Navy Exchange (NEX) Main Store	564-3178/9, 3221
Navy Exchange (NCTS)	355-8840
Gas Station (NCTS)	355-2320
Navy Fleet & Family Support Center (FFSC)	333-2056~9
Navy FFSC Counseling Services	333-9827/8
Navy/Marine Corps Relief Society	564-1879
New Car Sales	653-3154/5/7741
New Parent Support Program	366-3167
Outdoor Rec (AAFB)	366-5197
Outdoor Rec (NBG)	564-1826
Pacific Daily News Customer Services	472-1736
Pass & I.D. Office (Main Gate)	366-5650
Passport Office (Dept. of Rev & Tax)	635-1776
Personal Property Processing Office	333-2045
	(Currently relocated to Navy PPO)
Pet Boarding Facility	366-5020
Pool (AAFB)	366-3202
Post Office (USPS)	366-8777
Postal Service Center (Military Mail)	366-5682
POV Pickup (NBG)	339-2205
Professional Development Center	366-7829
Protocol Office	366-1320/1453
Public Affairs (PA)	366-2228
Recycling Center	366-1850
Retiree Affairs Office (RAO)	366-2574
Safety Office	366-SAFE(7233)
SARC/SAPR Office	366-7714
SATO Travel/Ticket office (Official)	1-888-815-0250
Schools	
Andersen Elementary	366-1511/2
Andersen Middle School	366-3880/5973
Guam High School	344-7410
Guam District Superintendent's Office	344-9160/9578
School Liaison (JRM)	349-6251/480-7588
Self Help Store	366-3165
Shoppette (Andersen Plaza Arcade)	653-8143
Shoppette (Andersen Gas Station)	653-4677
Sun Rise Conference Center (SRCC)	366-4655
Teen Center	366-7706/1640/1650
Telephone/Computer Trouble (CS)	366-2666
TMO (*See Personal Property Processing Office)	
TMO Passenger Travel Section	366-5165/6148
Top O' the Mar	472-4606/7
United Tire Express (AAFB)	653-9386/2886
USO (Guam)	647-4USO (4876)
USO (Andersen)	654-4876
USO (NBG)	563-4876
UOG Campus Suicide Prevention Program	735-2888/9
VARO (Victims Advocate Reaching Out)	477-5552
Veterans' Benefits Information (VA)	648-0090/3/4
VA Benefits Advisor	(W) 339-8634 (C) 488-8009
VA email	vatap.calibresys.com
Veterinary Clinic (AAFB)	366-3205
Veterinary Clinic (NBG)	333-3225
Visitor Control Center (North Gate)	366-5477
WIC	
Dededo	635-7471/2
Main Office - Tiyan	475-0295/6
Inarajan	828-7550
Santa Rita	565-3537
Youth Center/School Age Program	366-1640

**This listing was last updated December 2024.**

**If you know of any changes that need to be made, please call M&FRC at 366-8136. Thank you!**





*This Newcomer's Guide was brought to you by the*  
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